



South Tyneside Council

Council

Date: 18/9/17

Annual review and the CCTV Unit and associated public space cameras - 2016

Report of the Acting Lead Officer for Community Safety

Cabinet Portfolio/Lead Member: Moira Smith

Purpose of Report

1. This document has been produced to provide details of the CCTV system in operation in South Tyneside borough, operated by South Tyneside Council CCTV Unit. It also assists in demonstrating compliance with the Home Office's "Surveillance Camera Code of Practice" (the Code).
2. This document also reviews the camera locations and also highlights some of the good work CCTV assists with.

Contact Officer: Andrew Bailey
– Acting Lead Officer for
Community Safety

Introduction

3. This document has been produced to provide details of the CCTV system in operation in South Tyneside borough, operated by South Tyneside Council CCTV Unit. It also assists in demonstrating compliance with the Home Office's "Surveillance Camera Code of Practice" (the Code).
4. The scheme is fully supported by Councillors, the Community Safety Partnership and Northumbria Police.
5. This document also reviews the camera locations of the Public Space CCTV Cameras owned by the Council and also highlights some of the good work CCTV assists with.
6. South Tyneside Council owns and operates a CCTV surveillance system with the Borough. The system was installed in the late 1990's and has expanded from a few static CCTV cameras covering the South Shields town centre bollards system to a large system covering a majority of South Shields Town Centre, a number of the housing estates, smaller shopping areas, the busy sea front, car parks, and high rise flats using mainly Pan Tilt Zoom (PTZ) cameras with a few static cameras. In the early 2000's South Tyneside Council went into partnership with Nexus and also monitor the CCTV within the Boroughs' 10 metro light rail stations.
7. Alongside this function, the Unit also provide numerous other services such as Alarms monitoring, Radio Control for the Pub watch and Shop Watch Schemes in the borough and remote Concierge service for the borough's 5 high rise flats and Bollard Control for access to the Town Centre.
8. The cameras monitored are grouped as follows:-
9. South Shields Town Centre and carparks.
10. Hebburn Town Centre.
11. High Rise Flats.
12. Housing Estates.
13. Outlying shopping areas.
14. Temple Park Leisure Centre.
15. Council Depots.

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16. Metro/Bus Stations.
17. At the time of this report 320 CCTV Cameras were monitored by the CCTV, with 102 of these being designated as public space.
18. The Unit operates 24/7 through the year including bank and public holidays.
19. It remains in close contact with the Police via a Police Airwaves base station radio and is registered with the NPIAA (National Policing Improvement Agency) for this purpose.
20. The Unit also has direct Radio contact with other partners, such as the Community Wardens, Shop Watch and Pub Watch Members, Civil Enforcement Officers and Metro Control via an intercom.
21. Recently the Home Office produced a document entitled "Surveillance Camera Code of Practice" (the Code). The Code was developed to address concerns over the potential for abuse or misuse of surveillance and this report assists in demonstrating compliance with this document. The Code can be viewed via :-
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/204775/Surveillance_Camera_Code_of_Practice_WEB.pdf
22. The principal partners in the Council's CCTV scheme Northumbria Police and South Tyneside Homes, although the unit also works with other relevant departments and agencies where needed.

Background

23. Section 17 of the Crime and Disorder Act 1998 places a duty on local authorities to do all they reasonably can to prevent; crime and disorder in their areas (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol or other substances, and reoffending in their areas.
24. This will lead to improvements in people's quality of life as a result. To deliver against these requirements, government funding was made available during the 1990s and early 2000s and the Council utilised this to install its initial CCTV scheme. The Council has recently invested significantly in the scheme to upgrade the monitoring, transmission and camera technology to ensure the scheme remains effective and is compliant with the Code.
25. Management responsibility for the monitoring, operation and technical maintenance of the CCTV Unit is undertaken by the Council's Community Safety Team. The system is owned and maintained by South Tyneside Council.

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26. The scheme is operated in compliance with the internal approved
27. Code of Practice for the operation and management of the South Tyneside CCTV Unit and has been prepared as guidance the operators of the system.
28. This internal Code of Practice also reflects the requirements of the Data Protection Act 2000 and associated regulations and is refreshed annually.

The purpose of the CCTV system

29. The Code details that the use of a surveillance camera system must always be for a specified purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need.
30. It states that such a legitimate aim and pressing need might include national security, public safety, the economic well-being of the country, the prevention of disorder or crime, the protection of health or morals, or the protection of the rights and freedoms of others.
31. South Tyneside Council scheme is operated in relation to the prevention of disorder or crime and the reduction of the fear of crime. Additionally it may be used:-
 - To identify suspects.
 - To gather evidence.
 - To gather intelligence on suspects (Under the Regulation of Investigatory Powers Act)
 - To aid in prosecutions.
 - To monitor anti-social behaviour and acts or events which endanger the public and Employees' health and safety.
 - To assist the emergency services.
 - To assist in Traffic Management.
32. The CCTV scheme is operated within applicable law/guidance and only for the purposes identified above. The scheme will be operated with due regard to the privacy of the individual.

Prevention of Crime and Disorder

33. Community Safety Partnership (CSP) are required to devise, develop and deliver in partnership the refreshed annual Community Safety

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Partnership Plan for 2016 / 2017 South Tyneside. The Partnership Plan is the delivery mechanism to reduce the threat and harm from identified local and national priorities.

34. List of Priorities

35. The priorities are not listed in any particular order. They are all equally important and have informed the production of the Partnership Plan and assist in evidencing the pressing need for the continued investment and use of CCTV to deter and prevent crime and disorder.

36. The local South Tyneside community safety strategic priorities for 2016/17 are as follows: -

- Putting victims first;
- Dealing with ASB;
- Domestic and sexual abuse;
- Preventing crime;
- Community confidence; and
- Reducing re-offending

South Tyneside Strategic Assessment Summary - the evidence base for CCTV

37. The priorities developed through this process provide an evidential base for both the continued use of CCTV cameras in key locations such as South Shields Town Centre, The Nook, Hebburn Town Centre and the wider use elsewhere. CCTV assists in managing issues associated with a number of the key priorities including violent crime and anti-social behaviour as well as the continued threat of acquisitive crime.

38. Other locations covered by the CCTV scheme include public open space areas in Housing Estates, local parks and leisure areas where there is a continuing and pressing need to manage issues associated with domestic burglary, anti-social behaviour, illegal motorcycles and violent crime.

39. The strategic priorities are significantly relevant to the operation of the South Tyneside Council CCTV scheme.

40. The Council's CCTV scheme may also be used in relation to public safety. This situation could arise in the event of a major disturbance or a major event. There is provision within the Council's own internal CCTV Code of Practice for the Police or Emergency Planning to utilise the

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control room, if necessary. This would assist with overseeing any such incident and the deployment of resources.

Surveillance Camera Code of Practice - Review of Cameras.

41. As previously stated the Code requires schemes to be used for a specific purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need. In addition, the use must take account of the effect on individuals and their privacy.
42. The software allows privacy settings to be installed, which block out parts of the image which is both recorded and displayed and this ability can be utilised if concerns are raised about privacy.
43. Although this is the case we have had a number of issues that these setting shave caused issues when dealing with very serious incidents at domestic properties such as arson, burglary etc. Therefore the decision was made to remove all privacy settings and rely on officers training and professionalism.
44. All the CCTV operatives are Security Industry trained and fully aware of privacy issues.
45. The Code also details that a scheme has to be managed by an individual and that this individual can be contacted in relation to complaints or queries about the system, including privacy issues. The Council's CCTV and Systems Co-ordinator fulfils this role and this is publicised on the Council's website <http://www.southtyneside.gov.uk/article/7780/CCTV>. The contact details are as follows:
46. Email communityhelp@southtyneside.gov.uk
47. Phone 0191 4277000 or 0191 4271717

Appendix 1, The Privacy Impact Statement for the CCTV Unit shows that the Council is operating in line with current codes of practice plus Appendix 2 shows that all the locations are currently deemed to be appropriate.

Summary of use of the CCTV System.

48. Over 2016 the system has been utilised with great effect. Appendix 3 shows the performance of the system in relation to areas, Number and types of incidents.

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49. There have been 1320 incidents captured live on camera. The majority of these have been shoplifting or other theft, public order/drunkenness, nuisance disorder and assaults/robbery. These incidents led to 438 arrests.
50. The number of reviews for historical incidents reviewed and or burned to for evidential purposes is 513 for the year.

Annual customer survey.

51. An annual survey is carried out where every officer, both Police and other authority that obtained evidence from the CCTV Unit are questioned about both their experience whilst attending the CCTV Unit and the outcome of the case that the evidence was used in.
52. Out of 140 questionnaires sent out, 39 responses were received, giving a 28% response rate.
53. 36 responses were from the Police and 3 from other agencies.
54. 97% were satisfied with the service.
55. 66% of the evidence on their last visit resulted in a charge decision. On answering the question;
56. The last time you obtained CCTV footage from us, did the evidence obtained result in a successful outcome, for example; a community resolution, fixed penalty notice, reprimand, caution, suspended sentence, prosecution or custodial sentence, recovery of costs?
57. The result was around twice that of the national police average, at 64%.

Monitoring details.

58. The images from the Council's CCTV cameras are monitored in a specifically designed monitoring suite in South Shields. They are monitored by SIA approved staff employed by South Tyneside Council.
59. The images from all the cameras are being permanently recorded and these recordings are kept for 28 days before being deleted.
60. The Code details that access to retained images and information should be restricted and that there must be clearly defined rules on who can gain access and for what purpose such access is granted. The disclosure of images or information should only take place when it is necessary for such a purpose or for law enforcement purposes. The Council's internal CCTV

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61. Code of Practice details how and when images and information can be released to the Police or other departments/agencies. In addition, exceptionally, authorised bodies, such as insurance companies, can be provided with images/information.

Review and reporting.

62. In accordance with the principles of the Code, The Council will review its CCTV system regularly, but at least annually.

Maintenance.

63. The Council has a contract with a contractor to provide maintenance to the system. The CCTV Camera system has an annual maintenance regime in line with current codes of practice. Any faults are reported and repaired on a needs basis taking into account priority areas and budget restraints.

Complaints.

The Code details that system operators should also record and publish information in relation to any complaints it receives about CCTV. For the period of this report 0 complaints were received.

Appendix 1.

Date: 19/1/16

South Tyneside Council CCTV Unit Privacy Impact Assessment S.4 ICO COP

Report of the CCTV and Systems Co-ordinator

Purpose of Report

1. The purpose of this report is to primarily minimise the risk of informational privacy - the risk of harm through use or misuse of personal information gathered through the use of the Councils Public CCTV Surveillance System based in South Tyneside Councils CTV Unit.

2. Introduction

Using CCTV can be privacy intrusive, because it is capable of putting law-abiding people under surveillance and recording their movements as they go about their day to day lawful activities. Careful consideration should be used whether to use it, or not; the fact that it is possible, affordable and has public support should not be the primary motivating factor. The authority should take into account what benefits can be gained, whether better solutions exist, and what effect it may have on individuals. South Tyneside Council considers these matters objectively as part of an assessment of the scheme's impact on people's privacy.

3. Impact Assessment

South Tyneside Council owns and operates a CCTV surveillance system with the Borough. The system was installed in the late 1990's and has expanded from a few static CCTV cameras covering the South Shields town centre bollards system to a large system covering a majority of South Shields Town Centre, a number of the housing estates, smaller shopping areas, the busy sea front, car parks, and high rise flats using mainly Pan Tilt Zoom (PTZ) cameras with a few static cameras. In the early 2000's South Tyneside Council went into partnership with Nexus and also monitor the CCTV within the Boroughs' 10 metro light rail stations. There are various questions that need to be answered to successfully provide a privacy impact assessment; those questions are outlined below in a table format.

Where the system will be operated by or on behalf of a public authority, the authority will also need to consider wider human rights issues and in particular the implications of the European Convention on Human Rights, Article 8 (the right to respect for private and family life).

If this is not the case then it would not be appropriate to use CCTV.

Privacy Impact Assessment for South Tyneside Borough Public Space CCTV monitored by South Tyneside Council CCTV Unit.

Date: January 2016

Review Date: January 2019

Manager conducting Assessment: Andrew Bailey, CCTV and Systems Co-ordinator

DPA 1998	
<p>What organisations will be using the CCTV images? Who will take legal responsibility under the Data Protection Act?</p>	<p>South Tyneside Council, South Tyneside Homes and Northumbria Police are the main users of the CCTV system.</p> <p>South Tyneside Council will be the Data Controller at the point of images being recorded, however, if these images are seized by the Constabulary or any other statutory body then the legal responsibility will be transferred to that body as the data controller for the images that have been seized</p>
<p>What is the organisation's purpose for using CCTV? What are the issues that the system aims to address?</p>	<p>The Council's CCTV Service was created in the late 1990's initially to monitor the health and safety implications with the access control bollards in the main shopping area in South Shields, King Street. This was further extended to combat shop theft, public order offences and vehicle crimes in the town centre, then out to outlying shopping areas and residential estates for crime and anti-social behaviour.</p> <p>The system is also used to help monitor community safety issues associated with emergency incidents such as flooding, fire etc and well as demonstrations and events. The introduction of the Crime and Disorder Act placed a direct responsibility on local authorities to combat crime and anti-social behaviour through Section 17, which states:</p> <p><i>"Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area".</i></p> <p>Section 17 was intended to provide the impetus for authorities to consider how their services could contribute to reducing crime and disorder, as well as their impact on social and community factors that affect crime</p>

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	<p>levels. To deliver against these requirements, further government funding was made available and most authorities chose to expand their CCTV services.</p>
<p>What are the benefits to be gained from using CCTV</p>	<p>CCTV is a proven tool in detecting crimes, and the perpetrators of it. Using CCTV can significantly reduce the time and cost on the police service in investigating allegations. It is also known that false allegations are made and CCTV is a useful tool in disproving some allegations. CCTV captures actual events and is not influenced by interpretation, or events, as seen by people who are under the influence of alcohol or drugs.</p>
<p>Can CCTV realistically deliver these benefits?</p>	<p>Yes, and consistently do.</p>
<p>Can less privacy-intrusive solutions, such as improved lighting, achieve the same objectives?</p>	<p>There is a general agreement and belief that other solutions could help. This is certainly the case for smaller confined areas where lighting or fencing could be a more productive solution than CCTV. However, for town centre areas CCTV is still the best solution. We do inform members of the public that CCTV is in use by installing signs detailing the scheme and its purpose, along with a contact telephone number.</p>
<p>Do you need images of identifiable individuals, or could the scheme use other images not capable of identifying the individual?</p>	<p>It is of paramount importance that the system is capable of identifying individuals. Footage from the system will be used in court. If the persons were not identifiable then the system would not be fit for purpose.</p>

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<p>Will the particular equipment/system of work being considered deliver the desired benefits now and remain suitable in the future?</p>	<p>South Tyneside Council's method of work is unlikely to change. The service will remain a 24 hour one for the foreseeable future and will be provided by dedicated and trained, SIA licensed CCTV operators. We are always looking at new technologies and how these will help us to deliver a service in the most productive and cost effective manner. Being up to date on new technology and legislation is very important to us.</p>
<p>What future demands may arise for wider use of images and how will you address these?</p>	<p>Legislation can and does change. We will therefore comply with all future regulations placed upon us. As populations increase, it is realistic to assume that pressures will be put on the department to supply images to wider audiences. These include blue light services solicitors, insurance companies and law enforcement agencies such as HRMC, and the Environment Agency.</p>
<p>What are the views of those under surveillance?</p>	<p>The general feeling is that people who are not involved in crime are happy to be in an area that is monitored by CCTV cameras. There are some members of society both law abiding and those who are not, who have issues with being in areas covered by CCTV cameras. By abiding with current legislation, we aim to show that the CCTV system is only used for crime reduction/detection purposes and those activities that assist the public either by locating vehicles or giving out traffic reports, etc.</p>
<p>HRA</p>	

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<p>What could we do to minimise intrusion for those that may be monitored, particularly if specific concerns have been expressed? Is the system established on a proper legal basis and operated in accordance with the law?</p>	<p>Most cameras have installed into them electronic privacy zones that can be used when there is a need. The decision has been made after a number of incidents where cameras needed to be focused on domestic properties that these zones would not be used and we would rely on officers training to ensure that privacy was maintained. The system has been established on a proper and legal basis and we comply with the Data Protection Act, Human Rights Act and Protection of Freedoms Act.</p>
<p>Is it necessary to address a pressing need, such as public safety, crime prevention or national security?</p>	<p>Yes. Most town centres suffer high instances of crime and ASB and we are no different. When the system was installed in 1990's, South Tyneside had exceptionally high rates of crime and the CCTV system was installed to combat the rise in crime, working in partnership with the police. Since the scheme was a huge success the system has grown to help combat crime on some of the housing estates that have above average crime rates.</p>
<p>Is it justified in the circumstances?</p>	<p>Yes,</p>
<p>Is it proportionate to the problem that it is designed to deal with?</p>	<p>Yes. CCTV is used to detect crime and complies with the current legislation.</p>

South Tyneside Council CCTV Unit Privacy Impact Assessment S.4 ICO COP

The following is a list of the background papers (excluding exempt papers) relied upon in the preparation of the above report:

Background Paper	Author	Published
Conducting privacy impact assessments code of practice	ICO	2014
In the picture: A data protection code of practice for surveillance cameras and personal information	ICO	2014
Code of Practice for the Operation and Management of South Tyneside Council Central Public Space CCTV Control Centre	Andy Bailey, STC	2016
CCTV code of practice	ICO	2008

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Appendix 2. Table of Reviewed Public Space CCTV Cameras for incidents in 2015.

Camera No	Number of incidents	Number of arrests	Purpose	Types of Incidents in 2016	Anecdotal/Comments	Location Still Justified Y/N
8	0	0	Asset Protection, Retail Crime, Public Safety, Night Time Economy, Bollards safety		New camera installed as part of the South Shields Market place redevelopment.	Y
9	0	0	Asset Protection , Retail Crime, Public Safety, Night Time Economy, Bollards safety		New camera installed as part of the South Shields Market place redevelopment.	Y
10	0	0	Asset Protection, Retail Crime, Public Safety, Night Time Economy.		New camera installed as part of the South Shields Market place redevelopment.	Y
11	1		Bollards safety	Underage cigarette selling	Purely for bollard safety but occasionally used for other issues.	Y
12	35	14	Retail Crime, Public Safety, Night Time Economy, Bollards safety	Begging, theft, traffic, disorder, damage, missing persons	Moderately used	Y
13	116	30	Retail Crime, Public Safety, Night Time Economy	Begging, theft, traffic, disorder, damage, assaults, missing persons, suicide/self-harm	Heavily used camera.	Y
14	12	3	Retail Crime, Public Safety, Night Time Economy	Theft, disorder, damage, drug related	Moderately used	Y

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15	164	81	Car Crime, Car Park Safety, Retail Crime, Night Time Economy	Arrest on Warrant Assault or Robbery Begging Community Safety Crim. Damage Drug Related Emergency Inc. Indecency Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Susp. Activity Theft & Shoplifting Traffic Offences Vehicle Crime	Useful for main route out of Town Centre both for pedestrian and vehicle.	Y
16	4	4	Car Crime, Car Park Safety, Retail Crime, Night Time Economy	Drug Related Low level Crime Theft & Shoplifting	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	Y
17	50	16	Car Crime, Car Park Safety, Retail Crime	Begging Community Safety Crim. Damage Nuisance	Heavily used camera.	Y

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				Disorder Public Order/drunkenness Suicide/Self Harm Susp. Activity Theft & Shoplifting Traffic Offences		
21	0	0	Bollards safety		Purely for bollard safety but occasionally used for other issues.	Y
22	81	28	Retail Crime, Public Safety, Night Time Economy	Arrest on Warrant Assault or Robbery Breach of direction to leave Community Safety Crim. Damage Drug Related Emergency Inc. Indecency Nuisance Disorder Offensive Wpn Public Order/drunkenness Susp. Activity Traffic Offences	Heavily used camera.	Y
23	52	21	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Assault or Robbery Breach of direction to leave Community Safety	Moderately used	Y

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				Crim. Damage Drug Related Nuisance Disorder Public Order/drunkenness Susp. Activity Traffic Offences Vehicle Crime		
24	150	40	Retail Crime, Public Safety, Night Time Economy	Arrest on Warrant Assault or Robbery Begging Community Safety Crim. Damage Drug Related Emergency Inc. Low level Crime Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Susp. Activity Theft & Shoplifting	Heavily used camera.	Y
25	110	32	Retail Crime, Public Safety, Night Time Economy	Arrest on Warrant Assault or Robbery Begging Breach of direction to leave Burglary	Moderately used	Y

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				Community Safety Crim. Damage Drug Related Emergency Inc. Hoax Alarm Calls Indecency Missing Person Nuisance Disorder Public Order/drunkenness Suicide/Self Harm Susp. Activity Theft & Shoplifting Traffic Offences		
26	42	8	Retail Crime, Public Safety, Night Time Economy	Arrest on Warrant Assault or Robbery Begging Burglary Community Safety Drug Related Indecency Low level Crime Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Susp. Activity Theft &	Very useful for tracking offenders from the town centre.	Y

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				Shoplifting		
27	29	16	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Assault or Robbery Burglary Crim. Damage Drug Related Missing Person Nuisance Disorder Public Order/drunkenness Theft & Shoplifting Traffic Offences Vehicle Crime	Very useful for tracking offenders from the town centre.	Y
28	4	0	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Community Safety Drug Related	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	Y
33	16	8	Asset Protection, Night Time Economy, Retail Crime	Arrest on Warrant Begging Community Safety Crim. Damage Emergency Inc. Hoax Alarm Calls Missing Person	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y

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				Nuisance Disorder Public Order/drunkenness Theft & Shoplifting Traffic Offences Vehicle Crime		
34	5	6	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Assault or Robbery Burglary Public Order/drunkenness Susp. Activity Theft & Shoplifting	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
35	4	3	Asset Protection, Retail Crime, Public Safety, Night Time Economy	Emergency Inc. Public Order/drunkenness Theft & Shoplifting		
38	5	2	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Arrest on Warrant Theft & Shoplifting	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
39	1	0	Asset Protection, Retail Crime, Public Safety, Night Time Economy	Low level Crime		

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41	7	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Nuisance Disorder Public Order/drunkenness Susp. Activity Traffic Offences	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
42	49	13	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Burglary Community Safety Crim. Damage Drug Related Indecency Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Theft & Shoplifting Traffic Offences	Very useful for tracking offenders from the town centre and capturing incidents around the library.	Y
43	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Public Order/drunkenness	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y

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44	1	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
45	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Community Safety Public Order/drunkenness	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
46	16	10	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Arrest on Warrant Assault or Robbery Crim. Damage Drug Related Emergency Inc. Public Order/drunkenness Traffic Offences	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
47	33	8	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Begging Burglary Community Safety Missing Person Nuisance Disorder Public Order/drunkenness Suicide/Self Harm Susp. Activity Traffic Offences	On busy area with a lot of Restaurants. Used for public re-assurance and for tracking offenders from the town centre.	Y

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				Vehicle Crime		
48	6	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Drug Related Emergency Inc. Public Order/drunkenness Traffic Offences	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
51	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Drug Related	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
52	3	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Crim. Damage Drug Related	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
53	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Public Order/drunkenness Suicide/Self Harm Theft & Shoplifting	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y

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54	6	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Community Safety Crim. Damage Low level Crime Missing Person Nuisance Disorder Susp. Activity	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
55	7	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Crim. Damage Public Order/drunkenness Traffic Offences	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	Y
56	6	1	Car Crime, Car Park Safety, Public Safety	Drug Related Missing Person Nuisance Disorder Public Order/drunkenness	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	Y
57	0	0	Bollards safety		Purely for bollard safety but occasionally used for other issues.	
58	0	0	Bollards safety		Purely for bollard safety but occasionally used for other issues.	
61	9	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Drug Related Offensive Wpn Public Order/drunkenness	Camera off line due to fibre damage most of the year.	Y

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				Susp. Activity Theft & Shoplifting		
62	1	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Public Order/drunkenness	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
63	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour		Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
64	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Susp. Activity	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
65	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Nuisance Disorder Suicide/Self Harm Traffic Offences	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y
66	12	9	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Burglary Crim. Damage Nuisance Disorder Public	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	Y

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				Order/drunkenness Susp. Activity Traffic Offences		
67	4	1	Car Crime, Car Park Safety, Public Safety	Community Safety Nuisance Disorder Traffic Offences	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	Y
68	0	0	Car Crime, Car Park Safety, Public Safety		Used for access in and out of car park	Y
71	3	1	Car Crime, Car Park Safety, Public Safety	Low level Crime Public Order/drunkenness Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer.	Y
72	8	2	Car Crime, Car Park Safety, Public Safety	Drug Related Emergency Inc. Missing Person Suicide/Self Harm Susp. Activity Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Only back in operation in 2014 after issues with flooding in carpark rectified when car park lifted in height.	Y

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73	14	0	Car Crime, Car Park Safety, Public Safety	Community Safety Drug Related Missing Person Nuisance Disorder Public Order/drunkenness Suicide/Self Harm Susp. Activity Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also used in relation to incidents at the Dunes entertainment complex and fairground.	Y
74	4	1	Car Crime, Car Park Safety, Public Safety	Crim. Damage Nuisance Disorder Suicide/Self Harm Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also used in relation to incidents at the Dunes entertainment complex and fairground.	Y
75	15	1	Car Crime, Car Park Safety, Public Safety	Crim. Damage Drug Related Emergency Inc. Low level Crime Missing Person Nuisance Disorder Public Order/drunkenness Suicide/Self Harm Susp. Activity Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	Y

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76	15	3	Car Crime, Car Park Safety, Public Safety	Assault or Robbery Community Safety Drug Related Emergency Inc. Indecency Low level Crime Offensive Wpn Suicide/Self Harm Susp. Activity Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	Y
77	23	3	Car Crime, Car Park Safety, Public Safety	Crim. Damage Drug Related Emergency Inc. Indecency Offensive Wpn Suicide/Self Harm Traffic Offences Vehicle Crime	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	Y
78	0	0	Public Safety		Camera has been off due to power being cut off when Tourist Information Centre closed down. To be decommissioned and removed.	N
79	6	0	Car Crime, Car Park Safety, Public Safety	Missing Person Suicide/Self Harm Susp. Activity Traffic Offences	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around	Y

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					the public houses in the area.	
81	3	0	Car Crime, Car Park Safety, Public Safety	Community Safety Offensive Wpn Theft & Shoplifting	Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
82	1	0	Car Crime, Car Park Safety, Public Safety	Burglary	Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
83	0	0	Car Crime, Car Park Safety, Public Safety	Nuisance Disorder Theft & Shoplifting	Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
84	2	0	Car Crime, Car Park Safety, Public Safety	Nuisance Disorder Theft & Shoplifting	Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
85	11	4	Retail Crime, Public Safety, Night Time Economy	Assault or Robbery Community Safety Crim. Damage Drug Related Nuisance Disorder Offensive Wpn Public Order/drunkenness	Relocated to a more suitable position so now picks up Post Office and the busy Lidl supermarket.	Y

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				Theft & Shoplifting Traffic Offences		
86	2	0	Asset Protection, Car Crime, Car Park Safety, Public Safety	Crim. Damage Nuisance Disorder	Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
87	6	0	Car Crime, Car Park Safety, Public Safety, Anti-social Behaviour	Community Safety Nuisance Disorder Suicide/Self Harm Susp. Activity Traffic Offences	Installed to help prevent the regular damage occurring on the new Harton Quays development. Incidents have reduced significantly since cameras installed.	Y
88	2	0	Asset Protection, Public Safety, Anti-social Behaviour	Suicide/Self Harm Susp. Activity	Installed to help prevent the regular damage occurring on the new Harton Quays development. Incidents have reduced significantly since cameras installed.	Y
89	12	0	Asset Protection, Public Safety, Anti-social Behaviour	Crim. Damage Nuisance Disorder Traffic Offences	Installed to help prevent the regular incidents of antisocial behaviour, damage occurring on the Temple Park Leisure Centre. Incidents have reduced significantly since cameras installed.	Y

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90	1	0	Asset Protection, Public Safety, Anti-social Behaviour	Emergency Inc.	Installed to help prevent the regular incidents of antisocial behaviour, damage occurring on the Temple Park Leisure Centre. Incidents have reduced significantly since cameras installed.	Y
91	0	0	Car Crime, Car Park Safety, Public Safety		Carpark camera and used as a deterrent for vehicle crime and public safety.	Y
101	10	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Community Safety Drug Related Graffiti Nuisance Disorder Offensive Wpn Traffic Offences	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y
102	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour		Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y
103	1	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Theft & Shoplifting	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y

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104	2	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Public Order/drunkenness	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y
105	4	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Arrest on Warrant Assault or Robbery Crim. Damage Nuisance Disorder	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y
106	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Crim. Damage Drug Related	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	Y
107	21	10	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Arrest on Warrant Assault or Robbery Crim. Damage Grafitti Nuisance Disorder Offensive Wpn Public Order/drunkenness Suicide/Self Harm Susp. Activity	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder. Very useful as well for incidents surrounding the Tyne Dock Metro Station.	Y
111	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social	Nuisance Disorder Offensive Wpn Vehicle Crime	Very useful for tracking offenders from the town centre.	Y

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			Behaviour			
112	5	4	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault or Robbery Drug Related Traffic Offences Vehicle Crime	Very useful for tracking offenders from the town centre.	Y
113	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Nuisance Disorder	Very useful for tracking offenders from the town centre.	Y
114	13	10	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Assault or Robbery Crim. Damage Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Traffic Offences Vehicle Crime	Very useful for tracking offenders from the town centre and incidents around the shopping area in that location.	Y
115	4	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Arrest on Warrant Offensive Wpn Public Order/drunkenness Susp. Activity. This camera was inactive during a large period of	Very useful for tracking offenders from the town centre and incidents around the shopping area in that location plus a hot spot for ASB and youth disorder.	Y

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				2016 due to technical issues.		
248	3	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	This camera was decommissioned to the flat block being emptied in 2016 and a new camera installed on adjacent flats given same number.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	Y
256	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Arrest on Warrant Community Safety Hoax Alarm Calls Nuisance Disorder Offensive Wpn Public Order/drunkenness Theft & Shoplifting	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	Y
257	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Drug Related Susp. Activity	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	Y

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258	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft & Shoplifting	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	Y
259	23	12	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Assault or Robbery Community Safety Crim. Damage Nuisance Disorder Susp. Activity Theft & Shoplifting	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	Y
266	4	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Assault or Robbery Nuisance Disorder Public Order/drunkenness	Outlying small shopping area.	Y
267	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Community Safety	Outlying small shopping area.	Y
268	6	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Crim. Damage Offensive Wpn Public Order/drunkenness Susp. Activity Theft & Shoplifting	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	Y

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269	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Technical issues have meant this camera has been out of action for some time. Investigating a solution to this problem.	Within a council estate, used for public reassurance. Was a problem area for youth related ASB until camera installed.	Y
275	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	Y
279	4	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Community Safety Hoax Alarm Calls Offensive Wpn	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	Y
296	6	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Susp. Activity Theft & Shoplifting	Installed for the protection of the Hebburn Central new hub and visitors to that area.	Y
297	2	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft & Shoplifting Traffic Offences	Installed for the protection of the Hebburn Central new hub and visitors to that area.	Y

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298	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Installed for the protection of the Hebburn Central new hub and visitors to that area.	Y
299	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Crim. Damage Nuisance Disorder	Installed for the protection of the Hebburn Central new hub and visitors to that area.	Y
911	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	This camera was not in use over 2016 due to technical issues.	Outlying small shopping area.	Y
912	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	This camera was not in use over 2016 due to technical issues.	Outlying small shopping area.	Y
913	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	This camera was not in use over 2016 due to technical issues.	Outlying small shopping area.	Y
921	3	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social	Public Order/drunkenness Susp. Activity Traffic Offences	Outlying small shopping area.	Y

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			Behaviour, Retail crime			
931	18	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Missing Person Nuisance Disorder Offensive Wpn Public Order/drunkenness Theft & Shoplifting Vehicle Crime	Outlying busy shopping area.	Y
932	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Assault or Robbery	Outlying small shopping area.	Y

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Appendix 3. Table Incidents captured by camera location.

Incident Type Description	Cleaddon Park/Harton	Fielding Court Shops	Foreshore Car Parks	Frederick Street	Hebburn Flats	Hebburn Shopping Centre	Horsley Hill Square	Jarrow Flats	LayGate Estate	Marine Park Area	Springs Car Parks	Temple Park Leisure Centre	Town Centre East	Town CentreWest	Town Hall Area	Tyne Dock Estate	Whiteleas Way	Woodbine Estate	Grand Total
Arrest on Warrant							1						10	7	2	2		1	23
Assault or Robbery	1		1	1	1			2	5	1			70	6	2	10		16	116
Begging													9	19	1			1	30
Breach of direction to leave													4						4
Burglary									1		1		4		1			2	9
Community Safety		1	2	1	3			3	1	1	1		18	12	1	1		9	54
Crim. Damage			6	1	3	1		1	1	2		1	17	10	3	8		3	57
Drug Related			16	1					1	2			26	4		4		13	67
Emergency Inc.			5									1	7	6	2			2	23
Graffiti																3			3
Hoax Alarm Calls								1					1		1				3
Indecency			5										4	1				1	11
Low level Crime			4							1			3	4	1				13
Missing Person	1		7							1			9	6	1	1		2	28
Nuisance Disorder	4	1	5	1	5	1		1	4	1		6	93	26	1	11		5	165
Offensive Wpn	2		2	1			1	2	1		1		6	1		8		2	27
Public Order/drunkenness	2		8	2			1	2	3	2			150	33	7	4	1	27	242
Suicide/Self Harm			11						2	1			1	5		1		2	23
Susp. Activity			6		5	1	1	1	4	1			13	20	1	2	1	3	59
Theft & Shoplifting	6			2	9	6		2	4	2	1		8	223	8	1		2	274
Traffic Offences			15	1		1			5			5	13	7	5	4	1	15	72
Vehicle Crime	3		1										4	2	1	4		2	17
Grand Total	19	2	94	11	26	10	4	15	32	15	4	13	470	392	38	64	3	108	1320

Report by:

Andrew Bailey

Position: Acting Lead Officer for Community Safety

background papers background papers background papers

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The following is a list of the background papers (excluding exempt papers) relied upon in the preparation of the above report:

Background Paper	Author	Published
Conducting privacy impact assessments code of practice	ICO	2014
In the picture: A data protection code of practice for surveillance cameras and personal information	ICO	2014
Code of Practice for the Operation and Management of South Tyneside Council Central Public Space CCTV Control Centre	Andy Bailey, STC	2016
CCTV code of practice	ICO	2008

Contact Officer: Andrew Bailey – CCTV and Systems Co-ordinator

background papers background papers background papers