



# South Tyneside Council

Council

Date: 14<sup>th</sup> March 2016

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## Annual review and the CCTV Unit and associated public space cameras - 2015

Report of the CCTV and Systems Co-ordinator

Cabinet Portfolio/Lead Member: Moira Smith

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### Purpose of Report

1. This document has been produced to provide details of the CCTV system in operation in South Tyneside borough, operated by South Tyneside Council CCTV Unit. It also assists in demonstrating compliance with the Home Office's "Surveillance Camera Code of Practice" (the Code).
2. This document also reviews the camera locations and also highlights some of the good work CCTV assists with.

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Contact Officer: Andrew Bailey  
– CCTV and Systems Co-ordinator

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## Introduction

3. This document has been produced to provide details of the CCTV system in operation in South Tyneside borough, operated by South Tyneside Council CCTV Unit. It also assists in demonstrating compliance with the Home Office's "Surveillance Camera Code of Practice" (the Code).
4. The scheme is fully supported by Councillors, the Community Safety Partnership and Northumbria Police.
5. This document also reviews the camera locations of the Public Space CCTV Cameras owned by the Council and also highlights some of the good work CCTV assists with.
6. South Tyneside Council owns and operates a CCTV surveillance system with the Borough. The system was installed in the late 1990's and has expanded from a few static CCTV cameras covering the South Shields town centre bollards system to a large system covering a majority of South Shields Town Centre, a number of the housing estates, smaller shopping areas, the busy sea front, car parks, and high rise flats using mainly Pan Tilt Zoom (PTZ) cameras with a few static cameras. In the early 2000's South Tyneside Council went into partnership with Nexus and also monitor the CCTV within the Boroughs' 10 metro light rail stations.
7. Alongside this function, the Unit also provide numerous other services such as Alarms monitoring, Radio Control for the Pub watch and Shop Watch Schemes in the borough and remote Concierge service for the borough's 5 high rise flats and Bollard Control for access to the Town Centre.
8. The cameras monitored are grouped as follows:-
9. South Shields Town Centre and car parks.
10. Hebburn Town Centre.
11. High Rise Flats.
12. Housing Estates.
13. Outlying shopping areas.
14. Temple Park Leisure Centre.
15. Council Depots.

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16. Metro/Bus Stations.
17. At the time of this report 364 CCTV Cameras were monitored by the CCTV, with 93 of these being designated as public space.
18. The Unit operates 24/7 through the year including bank and public holidays.
19. It remains in close contact with the Police via a Police Airwaves base station radio and is registered with the NPIAA (National Policing Improvement Agency) for this purpose.
20. The Unit also has direct Radio contact with other partners, such as the Community Wardens, Shop Watch and Pub Watch Members, Civil Enforcement Officers and Metro Control via an intercom.
21. Recently the Home Office produced a document entitled "Surveillance Camera Code of Practice" (the Code). The Code was developed to address concerns over the potential for abuse or misuse of surveillance and this report assists in demonstrating compliance with this document. The Code can be viewed via :-  
[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/204775/Surveillance\\_Camera\\_Code\\_of\\_Practice\\_WEB.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/204775/Surveillance_Camera_Code_of_Practice_WEB.pdf)
22. The principal partners in the Council's CCTV scheme Northumbria Police and South Tyneside Homes, although the unit also works with other relevant departments and agencies where needed.

## Background

23. Section 17 of the Crime and Disorder Act 1998 places a duty on local authorities to do all they reasonably can to prevent; crime and disorder in their areas (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol or other substances, and reoffending in their areas.
24. This will lead to improvements in people's quality of life as a result. To deliver against these requirements, government funding was made available during the 1990s and early 2000s and the Council utilised this to install its initial CCTV scheme. The Council has recently invested significantly in the scheme to upgrade the monitoring, transmission and camera technology to ensure the scheme remains effective and is compliant with the Code.
25. Management responsibility for the monitoring, operation and technical maintenance of the CCTV Unit is undertaken by the Council's Community Safety Team. The system is owned and maintained by South Tyneside Council.

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26. The scheme is operated in compliance with the internal approved
27. Code of Practice for the operation and management of the South Tyneside CCTV Unit and has been prepared as guidance the operators of the system.
28. This internal Code of Practice also reflects the requirements of the Data Protection Act 2000 and associated regulations and is refreshed annually.

### **The purpose of the CCTV system**

29. The Code details that the use of a surveillance camera system must always be for a specified purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need.
30. It states that such a legitimate aim and pressing need might include national security, public safety, the economic well-being of the country, the prevention of disorder or crime, the protection of health or morals, or the protection of the rights and freedoms of others.
31. South Tyneside Council scheme is operated in relation to the prevention of disorder or crime and the reduction of the fear of crime. Additionally it may be used:-
  - To identify suspects.
  - To gather evidence.
  - To gather intelligence on suspects (Under the Regulation of Investigatory Powers Act)
  - To aid in prosecutions.
  - To monitor anti-social behaviour and acts or events which endanger the public and Employees' health and safety.
  - To assist the emergency services.
  - To assist in Traffic Management.
32. The CCTV scheme is operated within applicable law/guidance and only for the purposes identified above. The scheme will be operated with due regard to the privacy of the individual.

### **Prevention of Crime and Disorder**

33. Community Safety Partnership (CSP) are required to devise, develop and deliver in partnership the refreshed annual Community Safety

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Partnership Plan for 2015 / 2016 South Tyneside. The Partnership Plan is the delivery mechanism to reduce the threat and harm from identified local and national priorities.

34. List of Priorities

35. The priorities are not listed in any particular order. They are all equally important and have informed the production of the Partnership Plan and assist in evidencing the pressing need for the continued investment and use of CCTV to deter and prevent crime and disorder.

36. The local South Tyneside community safety strategic priorities for 2015/16 are as follows: -

- Putting victims first;
- Dealing with ASB;
- Domestic and sexual abuse;
- Preventing crime;
- Community confidence; and
- Reducing re-offending

**South Tyneside Strategic Assessment Summary - the evidence base for CCTV**

37. The priorities developed through this process provide an evidential base for both the continued use of CCTV cameras in key locations such as South Shields Town Centre, The Nook, Hebburn Town Centre and the wider use elsewhere. CCTV assists in managing issues associated with a number of the key priorities including violent crime and anti-social behaviour as well as the continued threat of acquisitive crime.

38. Other locations covered by the CCTV scheme include public open space areas in Housing Estates, local parks and leisure areas where there is a continuing and pressing need to manage issues associated with domestic burglary, anti-social behaviour, illegal motorcycles and violent crime.

39. The strategic priorities are significantly relevant to the operation of the South Tyneside Council CCTV scheme.

40. The Council's CCTV scheme may also be used in relation to public safety. This situation could arise in the event of a major disturbance or a major event. There is provision within the Council's own internal CCTV Code of Practice for the Police or Emergency Planning to utilise the

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control room, if necessary. This would assist with overseeing any such incident and the deployment of resources.

### **Surveillance Camera Code of Practice - Review of Cameras.**

41. As previously stated the Code requires schemes to be used for a specific purpose which is in pursuit of a legitimate aim and necessary to meet an identified pressing need. In addition, the use must take account of the effect on individuals and their privacy.
42. The software allows privacy settings to be installed, which block out parts of the image which is both recorded and displayed and this ability can be utilised if concerns are raised about privacy.
43. Although this is the case we have had a number of issues that these setting shave caused issues when dealing with very serious incidents at domestic properties such as arson, burglary etc. Therefore the decision was made to remove all privacy settings and rely on officers training and professionalism.
44. All the CCTV operatives are Security Industry trained and fully aware of privacy issues.
45. The Code also details that a scheme has to be managed by an individual and that this individual can be contacted in relation to complaints or queries about the system, including privacy issues. The Council's CCTV and Systems Co-ordinator fulfils this role and this is publicised on the Council's website <http://www.southtyneside.gov.uk/article/7780/CCTV>. The contact details are as follows:
46. Email [communityhelp@southtyneside.gov.uk](mailto:communityhelp@southtyneside.gov.uk)
47. Phone 0191 4277000 or 0191 4271717

Appendix 1, The Privacy Impact Statement for the CCTV Unit shows that the Council is operating in line with current codes of practice plus Appendix 2 shows that all the locations are currently deemed to be appropriate.

### **Summary of use of the CCTV System.**

48. Over 2015 the system has been utilised with great effect. Appendix 3 shows the performance of the system in relation to areas, Number and types of incidents.

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49. There have been 1311 incidents captured live on camera. The majority of these have been shoplifting or other theft, public order/drunkenness, nuisance disorder and assaults/robbery. These incidents led to 489 arrests.
50. The number of reviews for historical incidents reviewed and or burned to for evidential purposes is 733 for the year.

**Monitoring details.**

51. The images from the Council's CCTV cameras are monitored in a specifically designed monitoring suite in South Shields. They are monitored by SIA approved staff employed by South Tyneside Council.
52. The images from all the cameras are being permanently recorded and these recordings are kept for 28 days before being deleted.
53. The Code details that access to retained images and information should be restricted and that there must be clearly defined rules on who can gain access and for what purpose such access is granted. The disclosure of images or information should only take place when it is necessary for such a purpose or for law enforcement purposes. The Council's internal CCTV
54. Code of Practice details how and when images and information can be released to the Police or other departments/agencies. In addition, exceptionally, authorised bodies, such as insurance companies, can be provided with images/information.

**Review and reporting.**

55. In accordance with the principles of the Code, The Council will review its CCTV system regularly, but at least annually.

**Maintenance.**

56. The Council has a contract with a contractor to provide maintenance to the system. The CCTV Camera system has an annual maintenance regime in line with current codes of practice. Any faults are reported and repaired on a needs basis taking into account priority areas and budget restraints.

**Complaints.**

The Code details that system operators should also record and publish information in relation to any complaints it receives about CCTV. For the period of this report 0 complaints were received.

Appendix 1.

Date: 19/1/16

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## South Tyneside Council CCTV Unit Privacy Impact Assessment S.4 ICO COP

Report of the CCTV and Systems Co-ordinator

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### **Purpose of Report**

1. The purpose of this report is to primarily minimise the risk of informational privacy - the risk of harm through use or misuse of personal information gathered through the use of the Councils Public CCTV Surveillance System based in South Tyneside Councils CTV Unit.

### **2. Introduction**

Using CCTV can be privacy intrusive, because it is capable of putting law-abiding people under surveillance and recording their movements as they go about their day to day lawful activities. Careful consideration should be used whether to use it, or not; the fact that it is possible, affordable and has public support should not be the primary motivating factor. The authority should take into account what benefits can be gained, whether better solutions exist, and what effect it may have on individuals. South Tyneside Council considers these matters objectively as part of an assessment of the scheme's impact on people's privacy.

### **3. Impact Assessment**

South Tyneside Council owns and operates a CCTV surveillance system with the Borough . The system was installed in the late 1990's and has expanded from a few static CCTV cameras covering the South Shields town centre bollards system to a large system covering a majority of South Shields Town Centre, a number of the housing estates, smaller shopping areas, the busy sea front, car parks, and high rise flats using mainly Pan Tilt Zoom (PTZ) cameras with a few static cameras. In the early 2000's South Tyneside Council went into partnership with Nexus and also monitor the CCTV within the Boroughs' 10 metro light rail stations. There are various questions that need to be answered to successfully provide a privacy impact assessment; those questions are outlined below in a table format.

Where the system will be operated by or on behalf of a public authority, the authority will also need to consider wider human rights issues and in particular the implications of the European Convention on Human Rights, Article 8 (the right to respect for private and family life).

If this is not the case then it would not be appropriate to use CCTV.

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## Privacy Impact Assessment for South Tyneside Borough Public Space CCTV monitored by South Tyneside Council CCTV Unit.

**Date:** January 2016

**Review Date:** January 2019

**Manager conducting Assessment:** Andrew Bailey, CCTV and Systems Co-ordinator

DPA 1998	
<p>What organisations will be using the CCTV images? Who will take legal responsibility under the Data Protection Act?</p>	<p>South Tyneside Council, South Tyneside Homes and Northumbria Police are the main users of the CCTV system.</p> <p>South Tyneside Council will be the Data Controller at the point of images being recorded, however, if these images are seized by the Constabulary or any other statutory body then the legal responsibility will be transferred to that body as the data controller for the images that have been seized</p>
<p>What is the organisation's purpose for using CCTV? What are the issues that the system aims to address?</p>	<p>The Council's CCTV Service was created in the late 1990's initially to monitor the health and safety implications with the access control bollards in the main shopping area in South Shields, King Street. This was further extended to combat shop theft, public order offences and vehicle crimes in the town centre, then out to outlying shopping areas and residential estates for crime and anti-social behaviour.</p> <p>The system is also used to help monitor community safety issues associated with emergency incidents such as flooding, fire etc and well as demonstrations and events. The introduction of the Crime and Disorder Act placed a direct responsibility on local authorities to combat crime and anti-social behaviour through Section 17, which states:</p> <p><i>"Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area".</i></p> <p>Section 17 was intended to provide the impetus for authorities to consider how their services could contribute to reducing crime and disorder, as well as their impact on social and community factors that affect crime</p>

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	<p>levels. To deliver against these requirements, further government funding was made available and most authorities chose to expand their CCTV services.</p>
<p>What are the benefits to be gained from using CCTV</p>	<p>CCTV is a proven tool in detecting crimes, and the perpetrators of it. Using CCTV can significantly reduce the time and cost on the police service in investigating allegations. It is also known that false allegations are made and CCTV is a useful tool in disproving some allegations. CCTV captures actual events and is not influenced by interpretation, or events, as seen by people who are under the influence of alcohol or drugs.</p>
<p>Can CCTV realistically deliver these benefits?</p>	<p>Yes, and consistently do.</p>
<p>Can less privacy-intrusive solutions, such as improved lighting, achieve the same objectives?</p>	<p>There is a general agreement and belief that other solutions could help. This is certainly the case for smaller confined areas where lighting or fencing could be a more productive solution than CCTV. However, for town centre areas CCTV is still the best solution. We do inform members of the public that CCTV is in use by installing signs detailing the scheme and its purpose, along with a contact telephone number.</p>
<p>Do you need images of identifiable individuals, or could the scheme use other images not capable of identifying the individual?</p>	<p>It is of paramount importance that the system is capable of identifying individuals. Footage from the system will be used in court. If the persons were not identifiable then the system would not be fit for purpose.</p>

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<p>Will the particular equipment/system of work being considered deliver the desired benefits now and remain suitable in the future?</p>	<p>South Tyneside Council's method of work is unlikely to change. The service will remain a 24 hour one for the foreseeable future and will be provided by dedicated and trained, SIA licensed CCTV operators. We are always looking at new technologies and how these will help us to deliver a service in the most productive and cost effective manner. Being up to date on new technology and legislation is very important to us.</p>
<p>What future demands may arise for wider use of images and how will you address these?</p>	<p>Legislation can and does change. We will therefore comply with all future regulations placed upon us. As populations increase, it is realistic to assume that pressures will be put on the department to supply images to wider audiences. These include blue light services solicitors, insurance companies and law enforcement agencies such as HRMC, and the Environment Agency.</p>
<p>What are the views of those under surveillance?</p>	<p>The general feeling is that people who are not involved in crime are happy to be in an area that is monitored by CCTV cameras. There are some members of society both law abiding and those who are not, who have issues with being in areas covered by CCTV cameras. By abiding with current legislation, we aim to show that the CCTV system is only used for crime reduction/detection purposes and those activities that assist the public either by locating vehicles or giving out traffic reports, etc.</p>
<p><b>HRA</b></p>	

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<p>What could we do to minimise intrusion for those that may be monitored, particularly if specific concerns have been expressed? Is the system established on a proper legal basis and operated in accordance with the law?</p>	<p>Most cameras have installed into them electronic privacy zones that can be used when there is a need. The decision has been made after a number of incidents where cameras needed to be focused on domestic properties that these zones would not be used and we would rely on officers training to ensure that privacy was maintained. The system has been established on a proper and legal basis and we comply with the Data Protection Act, Human Rights Act and Protection of Freedoms Act.</p>
<p>Is it necessary to address a pressing need, such as public safety, crime prevention or national security?</p>	<p>Yes. Most town centres suffer high instances of crime and ASB and we are no different. When the system was installed in 1990's, South Tyneside had exceptionally high rates of crime and the CCTV system was installed to combat the rise in crime, working in partnership with the police. Since the scheme was a huge success the system has grown to help combat crime on some of the housing estates that have above average crime rates.</p>
<p>Is it justified in the circumstances?</p>	<p>Yes,</p>
<p>Is it proportionate to the problem that it is designed to deal with?</p>	<p>Yes. CCTV is used to detect crime and complies with the current legislation.</p>

## South Tyneside Council CCTV Unit Privacy Impact Assessment S.4 ICO COP

**The following is a list of the background papers (excluding exempt papers) relied upon in the preparation of the above report:**

<b>Background Paper</b>	<b>Author</b>	<b>Published</b>
Conducting privacy impact assessments code of practice	ICO	2014
In the picture: A data protection code of practice for surveillance cameras and personal information	ICO	2014
Code of Practice for the Operation and Management of South Tyneside Council Central Public Space CCTV Control Centre	Andy Bailey, STC	2013
CCTV code of practice	ICO	2008

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Appendix 2. Table of Reviewed Public Space CCTV Cameras for incidents in 2015.

Camera No	Number of incidents	Number of arrests	Purpose	Types of Incidents in 2015	Anecdotal/Comments	Incidents over last 5 years	Arrests over last 5 years	Location Still Justified Y/N
11	1	0	Bollards safety	Theft	Purely for bollard safety but occasionally used for other issues.	4	0	Y
12	16	6	Retail Crime, Public Safety, Night Time Economy, Bollards safety	Shoplifting, Disorder, Anti-social Behaviour	Moderately used	203	113	Y
13	121	56	Retail Crime, Public Safety, Night Time Economy	Shoplifting, Disorder, Anti-social Behaviour, begging, drugs	Heavily used camera.	402	221	Y
14	33	8	Retail Crime, Public Safety, Night Time Economy	Shoplifting, Disorder, Anti-social Behaviour, begging, drugs	Moderately used	179	73	Y
15	130	74	Car Crime, Car Park Safety, Retail Crime, Night Time Economy	Mainly Shoplifting, with some disorder, drugs and traffic offences	Useful for main route out of Town Centre both for pedestrian and vehicle.	714	500	Y

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16	3	0	Car Crime, Car Park Safety, Retail Crime, Night Time Economy	Community Safety, Traffic and Suspicious activity	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	16	4	Y
17	22	13	Car Crime, Car Park Safety, Retail Crime	Nearly all shoplifting	Heavily used camera.	135	87	Y
21	0	0	Bollards safety	Bollard safety	Purely for bollard safety but occasionally used for other issues.	5	5	Y
22	75	40	Retail Crime, Public Safety, Night Time Economy	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, Shop Lifting.	Heavily used camera.	626	410	Y
23	45	21	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, drugs, Shop Lifting and some traffic	Moderately used	182	85	Y

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				offences.				
24	153	56	Retail Crime, Public Safety, Night Time Economy	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, drugs, Shop Lifting.	Heavily used camera.	749	319	Y
25	83	35	Retail Crime, Public Safety, Night Time Economy	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, drugs, Shop Lifting and traffic offences.	Moderately used	410	186	Y
26	22	2	Retail Crime, Public Safety, Night Time Economy	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, drugs, Shop Lifting.	Very useful for tracking offenders from the town centre.	117	39	Y



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27	40	8	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Mainly related to Night Time Economy - Violence and Public Order with some concerns for vulnerable person, drugs, Shop Lifting, traffic offences and vehicle crime.	Very useful for tracking offenders from the town centre.	324	166	Y
28	5	1	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Drugs, Safeguarding, Disorder	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	16	6	Y
33	14	3	Asset Protection, Night Time Economy, Retail Crime	Public order, drugs, community safety, traffic offences.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	89	27	Y
34	7	2	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	Damage, Shoplifting, Traffic offences, suspicious activity.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	19	11	Y

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38	8	6	Car Crime, Car Park Safety, Night Time Economy, Retail Crime	All shoplifting and one drugs incident.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	39	32	Y
41	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Drugs and vehicle crime.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	13	6	Y
42	37	15	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Mainly public order, violence, drugs and traffic offences.	Very useful for tracking offenders from the town centre and capturing incidents around the library.	295	151	Y
43	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour		Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	9	4	Y
44	3	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Suspicious activity and public order.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	22	8	Y
45	4	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social	Community Safety, Low level crime and disorder.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	40	15	Y

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			Behaviour					
46	20	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Mainly drugs, with some traffic offences, disorder, theft,	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	125	57	Y
47	20	5	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Drugs, public order, missing persons, traffic offences, vehicle crime, disorder and assault.	On busy area with a lot of Restaurants. Used for public re-assurance and for tracking offenders from the town centre.	103	50	Y
48	5	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Drugs, public order and assault.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	26	13	Y
51	9	5	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault, Community safety, disorder, offensive weapon.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	15	8	Y

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52	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault, suspicious behaviour, disorder, emergency incident.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	18	10	Y
53	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Missing person.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	33	19	Y
54	6	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Suspicious activity, public order, offensive weapon, disorder.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	39	16	Y
55	4	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Drugs, damage, public order.	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town.	23	12	Y
56	2	0	Car Crime, Car Park Safety, Public Safety	RTC and Missing Person	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	44	14	Y

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61	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Traffic offences and missing person.	Camera off line due to fibre damage most of the year.	48	17	Y
62	3	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Traffic offences, suspicious activity and offensive weapon.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	9	4	Y
63	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Missing person, assault.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	10	2	Y
64	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Disorder.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	10	7	Y
65	3	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault, low level crime, suspicious activity.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	26	11	Y
66	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social	Burglary, traffic offence.	Within a council estate, used for public reassurance. Very useful for tracking offenders from the town centre.	27	18	Y

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			Behaviour					
67	4	1	Car Crime, Car Park Safety, Public Safety	Offensive weapons, RTC, suspicious activity and shop theft	Although not a main camera for capturing incidents this is a very useful camera for tracking perpetrators out of the town. It is also a carpark camera and used as a deterrent for vehicle crime.	16	8	Y
68	0	0	Car Crime, Car Park Safety, Public Safety	Used for access in and out of car park	Used for access in and out of car park	0	0	Y
71	5	0	Car Crime, Car Park Safety, Public Safety	Nuisance Disorder, Community Safety, Crim. Damage, Indecency, Missing Person	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer.	18	4	Y
72	5	3	Car Crime, Car Park Safety, Public Safety	Community Safety, drugs and missing person	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Only back in operation in 2014 after issues with flooding in carpark rectified when car park lifted in height.	5	3	Y

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73	1	0	Car Crime, Car Park Safety, Public Safety	Burglary non dwelling	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also used in relation to incidents at the Dunes entertainment complex and fairground.	19	6	Y
74	3	0	Car Crime, Car Park Safety, Public Safety	Dog left in car, missing person, assault	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also used in relation to incidents at the Dunes entertainment complex and fairground.	27	5	Y
75	16	3	Car Crime, Car Park Safety, Public Safety	Traffic offences, drugs, missing persons, assault, damage	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	93	32	Y
76	13	5	Car Crime, Car Park Safety, Public Safety	Traffic offences, drugs, missing persons, assault, damage, community safety, vehicle	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public	42	16	Y

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				crime	houses in the area.			
77	5	0	Car Crime, Car Park Safety, Public Safety	Community safety, vehicle crime, drugs, public order	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	62	29	Y
78	0	0	Public Safety		Camera has been off due to power being cut off when Tourist Information Centre closed down. To be re-connected in 2016.	1	0	Y
79	11	0	Car Crime, Car Park Safety, Public Safety	Community safety, drugs, public order, missing person, drugs	Carpark camera and used as a deterrent for vehicle crime and public safety. Busy sea front with a lot of visitors in the Summer. Also disorder issues around the public houses in the area.	16	0	Y
81	6	2	Car Crime, Car Park Safety, Public Safety	Theft	Carpark camera and used as a deterrent for vehicle crime and public safety.	21	11	Y



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82	7	0	Car Crime, Car Park Safety, Public Safety	Traffic offences, theft, Community Safety, damage.	Carpark camera and used as a deterrent for vehicle crime and public safety.	24	12	Y
83	1	0	Car Crime, Car Park Safety, Public Safety	Traffic offences.	Carpark camera and used as a deterrent for vehicle crime and public safety.	4	1	Y
84	0	0	Car Crime, Car Park Safety, Public Safety		Carpark camera and used as a deterrent for vehicle crime and public safety.	7	2	Y
85	7	4	Retail Crime, Public Safety, Night Time Economy	Disorder, damage, missing persons, theft.	Relocated to a more suitable position so now picks up Post Office and the busy Lidl supermarket.	34	20	Y
86	4	0	Asset Protection, Car Crime, Car Park Safety, Public Safety		Carpark camera and used as a deterrent for vehicle crime and public safety.	26	11	Y
87	1	0	Car Crime, Car Park Safety, Public Safety, Anti-social Behaviour	Traffic offence.	Installed to help prevent the regular damage occurring on the new Harton Quays development. Incidents have reduced significantly since cameras installed.	7	0	Y

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88	2	0	Asset Protection, Public Safety, Anti-social Behaviour	Community safety, assault.	Installed to help prevent the regular damage occurring on the new Harton Quays development. Incidents have reduced significantly since cameras installed.	6	0	Y
89	10	0	Asset Protection, Public Safety, Anti-social Behaviour	Disorder, public order, traffic offences, burglary, drugs.	Installed to help prevent the regular incidents of antisocial behaviour, damage occurring on the Temple Park Leisure Centre. Incidents have reduced significantly since cameras installed.	10	0	Y
90	2	0	Asset Protection, Public Safety, Anti-social Behaviour	Traffic offences and vehicle crime.	Installed to help prevent the regular incidents of antisocial behaviour, damage occurring on the Temple Park Leisure Centre. Incidents have reduced significantly since cameras installed.	2	0	Y
91	0	0	Car Crime, Car Park Safety, Public Safety	New camera. Not in use in 2015.	Carpark camera and used as a deterrent for vehicle crime and public safety.	0	0	Y
101	11	6	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault, community safety, drugs, traffic offences, disorder, suspicious	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	43	20	Y

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				activity.				
102	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Disorder.	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	8	1	Y
103	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault.	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	4	2	Y
104	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour		Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	8	1	Y
105	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Suspicious activity and vehicle crime.	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	23	17	Y
106	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Traffic offences and suspicious activity.	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder.	9	3	Y

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107	14	7	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Assault, community safety, drugs, traffic offences, disorder, suspicious activity.	Within a council estate, used for public reassurance and detect issues of anti-social behaviour and disorder. Very useful as well for incidents surrounding the Tyne Dock Metro Station.	46	31	Y
111	4	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Traffic offences, vehicle crime, public order, community safety.	Very useful for tracking offenders from the town centre.	25	20	Y
112	6	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour	Traffic offences and a community safety issue.	Very useful for tracking offenders from the town centre.	28	9	Y
113	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour		Very useful for tracking offenders from the town centre.	4	0	Y
114	8	5	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Public order, drugs, traffic offences, vehicle crime, assault, breach of direction to leave.	Very useful for tracking offenders from the town centre and incidents around the shopping area in that location.	39	24	Y

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115	7	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Disorder, missing person, suspicious activity.	Very useful for tracking offenders from the town centre and incidents around the shopping area in that location plus a hot spot for ASB and youth disorder.	63	23	Y
248	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Suspicious activity, community safety, disorder, low level crime.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	11	1	Y
256	11	5	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft, public order, hoax calls, disorder.	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	38	11	Y
257	1	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	6	5	Y
258	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Suspicious activity, emergency incident.	Contracted to monitor on behalf of Town Centre owners. Useful in detecting retail crime, ASB in the Hebburn Town Centre area.	9	3	Y

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259	4	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Community safety, traffic offences, alarm activation, public order.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	11	0	Y
266	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Disorder, traffic offences.	Outlying small shopping area.	6	0	Y
267	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Outlying small shopping area.	0	0	Y
268	5	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Arrest on warrant, disorder, burglary, suspicious activity.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	10	1	Y
269	1	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Offensive weapon.	Within a council estate, used for public reassurance. Was a problem area for youth related ASB until camera installed.	1	0	Y
275	1	1	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social	Public order.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the	2	1	Y

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			Behaviour, Retail crime		surrounding area.			
279	3	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Disorder, suspicious activity and community safety.	Part of the High Rise Flats Concierge System for tenant safety. Can also be utilised for incidents in the surrounding area.	6	1	Y
296	2	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft, public order.	Installed for the protection of the Hebburn Central new hub and visitors to that area.	2	0	Y
297	2	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Damage, traffic offences.	Installed for the protection of the Hebburn Central new hub and visitors to that area.	2	3	Y
298	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Installed for the protection of the Hebburn Central new hub and visitors to that area.	0	0	Y
299	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Installed for the protection of the Hebburn Central new hub and visitors to that area.	0	0	Y

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911	12	3	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Damage, disorder, assault, traffic offences, suspicious activity, community safety.	Outlying small shopping area.	33	12	Y
912	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Outlying small shopping area.	0	0	Y
913	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime		Outlying small shopping area.	0	0	Y
921	14	2	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Assault/robbery, community safety, damage, offensive weapons, public order, traffic offences.	Outlying small shopping area.	39	19	Y
931	24	7	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	Theft, disorder, public order, community safety, damage, suspicious activity and traffic offences.	Outlying busy shopping area.	34	8	Y



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932	0	0	Resident and Public Safety, Asset Protection, Residential Crime such as Burglary, theft, damage, Anti-social Behaviour, Retail crime	New camera. Not in use in 2015.	Outlying small shopping area.	0	0	Y
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Appendix 3. Table Incidents captured by camera location.

Incident Type Description	Car Park Cams/Fielding Court	Hebburn Flats	Hebburn Shopping Centre	Horsley Hill Square	Internal Cameras	Jarrow Flats	Metro Stations	Middlefields	Out of Town Shopping Centres	Recycle Village	Temple Park Centre	Town Centre/WBE/LGE	Tyne Dock Estate	Grand Total
Alarm Act'n		1										1		2
Burglary						1					1	1		3
Hoax Alarm Calls			2									2		4
Graffiti							2					1	1	4
Breach of direction to leave												4	1	5
Indecency	2						1					3		6
Smoking on Metro Platform							7							7
Emergency Inc.	2		1				2					6		11
Arrest on Warrant						1	3					11		15
Vehicle Crime	2						1				1	9	3	16
Low level Crime		1					4		2			12		19
Offensive Wpn							3		3			13	1	20
Begging							4					26		30
Missing Person	10			1			5		1			23		40
Crim. Damage	5		2				18		7			15	2	49
Community Safety	8	3	1		2	1	11		3			28	5	62
Traffic Offences	11	1	1		2	1	1		5		3	41	12	78
Drug Related	9				1		3		1		1	64	4	83
Susp. Activity	3	1	1	1		2	6	1	4	3		60	6	88
Assault or Robbery	4				1		13		3			86	4	111
Nuisance Disorder	2	1	1	5	1	4	19		8		4	98	4	147

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Public Order/drunkenness	7	1	3			1	10		9		2	193	6	232
Theft & Shoplifting	7		6		2		11		12	3		238		279
Grand Total	72	9	18	7	9	11	124	1	58	6	12	935	49	1311

Report ratified by:

Andrew Whittaker  
 Position: Corporate Lead, Area Management

Cllr Moira Smith  
 Position: Lead Member Area Management and Community Safety

background papers background papers background papers

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**The following is a list of the background papers (excluding exempt papers) relied upon in the preparation of the above report:**

<b>Background Paper</b>	<b>Author</b>	<b>Published</b>
Conducting privacy impact assessments code of practice	ICO	2014
In the picture: A data protection code of practice for surveillance cameras and personal information	ICO	2014
Code of Practice for the Operation and Management of South Tyneside Council Central Public Space CCTV Control Centre	Andy Bailey, STC	2016
CCTV code of practice	ICO	2008

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Contact Officer: Andrew Bailey – CCTV and Systems Co-ordinator

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