

# South Tyneside NEWS

Updates from South Tyneside Council and Partners • **October 2021**



South Tyneside Council

## Tackling climate change together



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New schemes in South Tyneside to tackle climate change



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New Recycling Village and permit booking system



Spread the word!

**THIS IS  
SOUTH  
TYNESIDE**



Councillor Tracey Dixon, Leader of the Council

**As your council leader I am committed to listening to the needs of communities so that together we can shape further positive change for South Tyneside.**

I want to have an open dialogue with you, the residents and businesses of South Tyneside, particularly as we start a much-needed recovery from the pandemic.

We can't change things overnight, despite how eager we are to do so.

Whilst we want to deliver, we also want to ensure that we are delivering those things that really matter to communities.

I also want local people to hold us to account.

I want you to tell us if we don't get things right and work with us to make things better. I want to lead the Council with residents and businesses by our side, by working together I know we can make a real difference to this wonderful borough of South Tyneside.

*Tracey Dixon*

# Have your

**We want to know your views so that together we can shape South Tyneside and ensure council services deliver what is right for you and your community.**

**With a new, strong, leadership team in place your council is listening to you and focused on delivery.**

**Our five community priorities help give us focus right now and the forthcoming residents' survey will further shape the Borough's future, putting residents and businesses first.**

In the coming months the Council will be consulting with residents across the Borough in what will be the biggest targeted community consultation we have undertaken for years. This is your chance to have your say so that we can shape service delivery at a very local level.

Later this year we will also be undertaking the first ever survey of all businesses in South Tyneside to understand what it's like to do business in South Tyneside, including the challenges facing our local businesses as a result of the pandemic and the exit from the European Union.

The impact of Covid has affected communities and individuals in lots of ways. Many of us have felt personal loss and we have pledged to mark those lost and those who worked to support others. We will share more about that in our next edition. Meanwhile, now is the time for us to come together and help South Tyneside bounce back stronger



with a renewed vision. Like all sectors, Covid has changed the landscape and it's right that we reshape our plans to make sure we can thrive in the future.

Whilst we will directly consult with communities along the way, there are a number of ways in which you can shape things now. We are focused on making sure our teams are as effective as they can be. It is important that the people of South Tyneside directly influence what we do, and furthermore, hold us to account.

On page 21 you can find out more about our all household budget survey, giving every single household across South Tyneside the chance to influence big areas of investment such as adult social care and regeneration.

This consultation is easy to do online or you can complete the paper version inside and return free of charge by folding and popping in your nearest post box, so please take the time to have your say.



# say



“

**Now is the time for us to come together and help South Tyneside bounce back stronger with a renewed vision**

”

In addition, more specific service consultations allow your views to really shape provision like the recent culture strategy consultation or the adult social care survey on page 25.

When we consulted on the culture strategy earlier this year, we took immediate action where we could. Our free summer events programme was expanded into the heart of local communities to take place in parks across the entire borough. The revised overarching strategy is still being developed and will be implemented in due course.

Our Community Area Forums and area-based consultations give you the chance to influence more things in your area. Your ward councillors are here to represent you and understand issues in the area to which they are elected.

They can make enquiries on your behalf if you feel unable to make them directly or are unsure where to direct your questions.

The Council's partnership approach means that we work with other stakeholders to influence big issues such as reducing health inequalities or

taking joint measure to tackle anti-social behaviour. Making your voice heard means that you can shape what the Council does as well as helping us influence the priorities of other public sector organisations.

Your feedback is important to us. Whatever avenue you choose, in-person, telephone, web or social media, you can get involved and influence decision making, it is important that we work together to deliver a shared vision and priorities for South Tyneside.

## South Tyneside Community Priorities



**Support our young people in need**



**Support families and older or vulnerable populations**



**Invest in our natural and built environment**



**Support town centres, villages, high streets and hospitality**



**Create the conditions for economic recovery and investment**



# COP26 IN SOUTH TYNESIDE

As part of COP26, South Tyneside Council is hosting a week of climate change activities for the community, businesses and schools across the Borough.

**The Climate Summit Week will run from Monday 1- Friday 5 November 2021.**

Take part during this fun and exciting week of activities.

## Climate chats and energy advice

**Jarrow Focus,**  
Tues 2 November,  
10am-3pm.

**The Word,**  
Fri 5 November,  
10am-3pm

## E-bike taster session

**310, South Shields Business Works,  
Henry Robson Way,  
South Shields**  
Tues 2 Nov, 1-5pm

If you would like to come along to learn more about E-bikes and give one a go, please email [trish@sportsrecycler.co.uk](mailto:trish@sportsrecycler.co.uk) or call **0191 424 4739** in advance to choose a timeslot.

## Climate Climate Community talk

**Boldon and Cleadon Community Library,**  
Wed 3 Nov, 7-8pm

## Eco Market Stalls at South Shields Market

Fri 5 November,  
9am-3pm

## An Inconvenient Truth

**The Customs House**  
Wed 3 Nov, 7-9.30pm  
FREE. Booking essential

For MORE information and for a full list of activities visit [www.southtyneside.gov.uk/article/73608/Public-events](http://www.southtyneside.gov.uk/article/73608/Public-events)

## Public displays and exhibitions

During the week there will be displays across South Tyneside with information on what South Tyneside Council is doing to tackle climate change and what you can do to play your part!

Pop-in to the venues to find out about the Council's innovative ocean projects, renewable energy networks and habitat restoration schemes.

You will be able to see the displays in the following venues:

- Haven Point
- Hebburn Central
- Temple Park Centre



## Climate change book exhibitions

Over the week, libraries across the Borough will be putting on a climate change book display. The displays will include range of new, engaging fiction and non-fiction books with an environmental theme.

Pop into:

- The Word Library
- Jarrow Focus Library
- Cleadon Park Library
- Library at Hebburn Central
- Boldon and Cleadon Community Library
- Whitburn Community Library
- Perth Green Community Library
- Boldon Lane Library



## Vegan food

Cafés at The Word and Haven Point will have new vegan items as part of the Climate Summit week. There will be free tasters of vegan hotdogs (both venues) and sausage rolls (The Word only) and full versions of the items will be available to purchase from the menu for this limited time.





# Together we can make a difference

We can all play a role in tackling climate change and making a difference. Here's some small changes you and your family can make.

## Top up your fitness

Cars produce a lot of emissions which increase air pollution. Most car trips in the UK are relatively short – under 5 miles. Instead of driving on the school run, to shops or to go out with friends, top up your fitness and walk or cycle instead. Too tired? Hop on public transport.

Cycling boosts your energy levels and reduces fatigue, and improves brain function and productivity.



## Try something new

Meat and dairy production is responsible for 14% of green-house gas emission emissions. Evidence suggests too much meat is not good for our health. The next time you are out and about, why not consider a swap and try a vegetarian or plant-based option.

## One small step for us, one giant step for mankind

Social scientists have found that when one person makes a sustainability-oriented decision, other people do too. If we recycle waste, others in our home are likely to recycle too. Research has also shown that households are more likely to invest in much more significant change such as installing solar panels for the home, where the neighbours already have them.

What small step could you make?



## Save energy at home

Even though a lot of our electricity now comes from renewables, the UK still powers up on a lot of climate-wrecking gas. So an energy-guzzling home is bad for the climate as well as your pocket.

Turning off lights and unplugging appliances will help, but your heating could be undoing all your good work. Make a dent in your carbon emissions by properly insulating your home. There are more eco-friendly heating options too, like smart controls and heat pumps.

*Be part of the change.*



# SUPPORTING A SUSTAINABLE SOUTH TYNESIDE

South Tyneside Council declared a climate change emergency on 18 July 2019 and have prioritised strategies that will bring about real change.

We aim to:

- make the Council carbon neutral by 2030
- move to cleaner, greener, renewable sources of energy
- enhance our natural environment

'Sustainable South Tyneside 2020-2025' is the Council's climate change strategy and five-year action plan, which covers 11 key themes to bring about carbon neutrality for the Council. Lots of exciting changes are happening in South Tyneside! We hope every resident can play a part.



Cllr Ernest Gibson with Harton Primary School pupils (L-R), Joseph Allen, Poppy Beneke, Noah Rogers and Ella McCluskey, and teacher Stephanie Robson, in the school's allotment.

## Schools join Council to combat climate change

We have produced a climate change toolkit to support young people

It contains practical advice and guidance to teach children about the causes of climate change and the actions that can be taken to create a more sustainable future. The kit identifies opportunities to drive down carbon emissions while enhancing the school's natural environment.

Every school in the Borough has received the toolkit, which will help schools and pupils to take steps towards a greener, cleaner future.

## Holborn Renewable Energy Scheme

The Holborn Renewable Energy Network project is the Council's most ambitious energy scheme to date.

It will generate renewable energy by using heat from abandoned flooded mines and from the River Tyne.

The network aims to provide renewable energy to Council-owned and other public sector buildings in South Shields. The scheme will use a combination of technologies:

- Solar panels, both floating and mounted on an energy centre to provide much of the electricity to power water sourced heat pumps.
- Heat pumps to extract heat from water taken from abandoned flooded mines and the River Tyne, converting it into energy in the form of hot water, to heat buildings in a network of insulated pipes.
- Gas produced from wood and green waste will also be converted into 100 percent renewable fuel for the energy centre.

### Summer 2021 to Spring 2022:

- Drilling on-site from 12 July 2021.
- Two 750 millimetre diameter boreholes Drilled into the ground to a depth of over 280 metres
- Pumps installed underground to extract water from abandoned flooded mines
- Wells constructed
- Mine water tested

The scheme is part of the Council's community priority to invest in our natural and built environment.

### Information

Q | [www.southtyneside.gov.uk/article/72574/](http://www.southtyneside.gov.uk/article/72574/)

# Repurposing brownfield sites to support sustainability

## Jarrow Viking Energy Network

A water source heat pump will:

1. Extract heat from the water
2. Compress it to increase the temperature
3. Then convert it into useful energy in the form of hot water

A network of insulated pipes will distribute the hot water to the various buildings. The heat from the river will be distributed to local Council and community buildings.



An aerial view of the Jarrow Energy site

### Information

Q | [www.southtyneside.gov.uk/article/72557/Renewable-energy-projects](http://www.southtyneside.gov.uk/article/72557/Renewable-energy-projects)



# Hebburn Minewater update



Boreholes on site

**The Hebburn mine water project is well underway and will provide renewable heat to public sector buildings in Hebburn by collecting mine water from Hebburn Colliery.**

Two boreholes have been drilled into the ground and pumps will be used to get water from disused flooded mines. The water will go into an energy centre to provide buildings with heat. The project is one of the first of its kind in the UK. The project is expected to reduce 319 tonnes of CO2 each year, and help towards our goal of becoming carbon neutral by 2030. Access to houses, apartments and shops will be available at all times.

The drilling works are expected to be complete before the end of 2021 and the scheme is due to be completed in June 2023.

### For further information

☎ | 0191 427 7000

✉ | [hebburnminewater@southtyneside.gov.uk](mailto:hebburnminewater@southtyneside.gov.uk)

🔍 | [www.southtyneside.gov.uk/hebburnminewater](http://www.southtyneside.gov.uk/hebburnminewater)





# Our Vision for South Tyneside

**Over recent years, the Council and local partners set out a bold vision to make South Tyneside an outstanding place to live, invest and bring up families.**

Our investment has included new schools and homes right across South Tyneside, investment in transport infrastructure and new leisure facilities including Jarrow Pool, Jarrow Focus, Hebburn Central, Haven Point and The Word.

The last 18 months or so has been difficult for all sectors, with retail and hospitality hit very hard in towns and high streets across the country, with significant numbers of people moving to online shopping - a lifeline for many and a trend that is here to stay.

The impact of changed customer behaviour has forced us to re-evaluate our priorities in supporting our area to recover and grow. We recognise that for our town centres to survive, and indeed thrive, they need to evolve into places where people want to live, work and visit. Our plans must adapt to the changing nature of high streets and in response to the additional challenges created by Covid. A high street that is centred solely around traditional retail is a thing of the past, with Covid exacerbating the challenges and struggles many town centres were already facing. One of the things emerging from the pandemic, as we spent more time at home and in our immediate area, is a renewed appreciation for local areas, of the value of green spaces and the ability to access shops, play and other facilities close to home.

With our fantastic assets of river, shore, green spaces and more, we want to create a gateway to opportunities, playing on our strengths to create sustainable places. Regeneration is about more than buildings, it is about creating and promoting a sense of place, building on the opportunities that development can bring for local people, local businesses and, as the economy recovers, to welcome back visitors to our beautiful Borough.

As we redevelop our plans, we ask residents to be there for the local shops, market and hospitality who opened for us throughout the pandemic, when conditions allowed. You can play your part by shopping locally and encouraging others to do so.

Let the talk of our towns be one of support from local people – they were there for us and now it's our turn to be there for them.

## Spotlight on key projects



### Riddicks

Following structural repairs and refurbishment, the former Riddicks property in South Shields town centre is being advertised as to let, with options for use as food/beverage, leisure, retail and/or residential.

For more information on lease details call @retail on 07733 529 228 or email [bob@atretail.co.uk](mailto:bob@atretail.co.uk).



### JobCentre Plus

Construction of the new purpose built JobCentre Plus building on Mile End Road is ongoing. The building is now weather-proof, work to the internal fit out continues and is on programme. JobCentre Plus is being relocated from Chapter Row, as part of the South Shields regeneration masterplan, being delivered by South Tyneside Council and Muse Developments. Work is expected to be complete and the new Job Centre open by the end of 2021.

# SUPPORT LOCAL BUSINESS

Supporting our town centres, villages, high streets and hospitality is one of the Council's key community priorities. Please continue to shop local, eat local and stay safe.



## South Shields Market

Enjoy browsing a variety of stalls in a friendly and bustling atmosphere at one of the oldest open-air markets in the North East:

### Friday and Flea Market Fridays 9am to 3pm

Rummage through the curios, books and bric-a-brac at the flea market. Visit the second-hand stalls in the morning or the stalls selling fantastic brand-new items such as handbags, purses and scarves.

### Traditional Market Saturdays 9am to 3pm

The Saturday traditional market sells everything from garden ornaments, handcrafted chocolate and haberdashery to vinyls, handmade cards and craft items.

[www.southshieldsmarket.co.uk](http://www.southshieldsmarket.co.uk)



## Shop Local

We have a fantastic range of local businesses in South Tyneside, including in our town centres and villages as well as at South Shields Market. Whether you're picking up some essential items at an independent corner shop to choosing a unique and quirky gift from a local boutique, by shopping local you are helping local businesses and your community to get back to normality at a time more important than ever.

Shopping local can also help reduce carbon emissions, making it a great way to help protect the environment. By keeping shopping journeys local and walking/cycling where possible, you are positively impacting the environment and your own health.



## Eat Local

Please continue to support South Tyneside's restaurants, pubs, bars and cafes.

From fine dining to independent bistros and high-street favourites to traditional pub lunches, high tea, seafood delicacies, award winning fish and chips and ice cream treats - you'll find them all in South Tyneside.

Fancy a night in? There are lots of great local takeaways and hospitality venues who offer a delivery service, so you can enjoy delicious food in the comfort of your own home.





# New employment and skills hub launched in the Borough

Staff members (L-R) Natalie McParlin, Ashleigh Smith, Stephen Potter and Carol Dawson at the new Employment Skills Hub at South Shields Business Works

**South Tyneside Works will provide advice, guidance and training for residents who are looking to take their first steps into the world of work, are long term unemployed or are looking to change career path. It was also offer support to young people whose job opportunities have been impacted by Covid-19.**

Mandy Edwards was supported by South Tyneside Works after she became unemployed: "I worked in my previous employer for 15 years, it was a terrible shock to be made redundant. The support and information provided by South Tyneside Works was enough to build my confidence and help me find a job – I can't thank them enough!"

South Tyneside Works is a partnership led by South Tyneside Council between Skills South Tyneside, National Careers Service and Department for Work & Pensions.

Employment Advisors from Skills South Tyneside will be located within the hub to support delivery of the £2billion government Kickstart Scheme, which will enable employers in the Borough to offer six-month job placements for 180 16-24-year-olds at risk of long-term unemployment.

A spokesperson for the DWP said: "We're happy to be part of South Tyneside Works, providing young people with the tailored support they need to find work as we come out of this pandemic, and offering job opportunities through our Kickstart scheme with a vast range of local employers."



**Discover more**

Q | [www.southtyneside.gov.uk/jobs](http://www.southtyneside.gov.uk/jobs)





IAMP Business Park

# International Advanced Manufacturing Park

**The council has welcomed proposals by Envision AESC to create the UK's first electric vehicle battery manufacturing plant.**

If plans are approved, the £450m 'gigafactory' will be located on the IAMP, a joint venture between the Council and our partners at Sunderland City Council

The 9GWh-capacity Gigafactory, with state-of-the-art technology, will produce batteries to power more than 100,000 electric vehicles per year.

Subject to planning permission, Envision AESC will invest £450m as part of the transformational project, creating 750 green jobs and safeguarding 300 jobs from its existing Sunderland plant.

This will place the Borough at the centre of green industry, aligning with our climate change ambitions and our drive towards carbon neutrality by 2030.

We continue to maximise the economic opportunities to bring much needed investment and jobs to the region through IAMP and deliver on our key priorities of investing in the natural and built environment and creating the conditions for recovery and investment.

# Dogger Bank Wind Farm

**The Borough's 18 secondary schools are to benefit from a share in a £1million during the construction of Dogger Bank Wind Farm to prepare them for working life in a net zero world.**

Project developers SSE Renewables, Equinor and Eni are developing a programme in partnership with local authorities to put science, technology, engineering and maths (STEM) at the heart of children's education.

The Council, via the Exchange business and education programme, will coordinate the initial investment of £150,000 with a two-year careers and events programme to strengthen the transition from primary to secondary education and broaden aspirations and



Boldon School pupils Lexi Shiel and Keane Blackburn

understanding of careers in STEM subjects. The funding will also be used to enhance careers services for school leavers.

Dogger Bank will be the world's largest wind farm, located 130km off the North East Coast and will be capable of powering six million British homes.

The programme will help ensure that young people in the Borough are equipped with the skills to unlock the potential of opportunities that will be vital to the country's green economic recovery, as well as delivering on our key priorities of investing in the natural and built environment and creating the conditions for recovery and investment.

Share your thoughts on carbon reduction, and enter our prize draw!

South Tyneside Homes' involved customers are keen to gather tenants' views on how the organisation can work to tackle climate change. Scan the QR code to complete the survey, share your thoughts, and you'll be entered into a prize draw with a chance to win a £50 Amazon voucher!

Complete the survey



Henderson Road, South Shields

New Homes on Henderson Road

South Tyneside Council, South Tyneside Homes, and Homes England have worked together in partnership to successfully deliver South Tyneside Council's first housing development for 10 years.



The new residential development of six high quality two bedroom properties at Henderson Road in South Shields commenced in October 2020, and welcomed new tenants in September 2021.

The development of the former vacant land was delivered by South Tyneside Homes' Asset and Property Services team, who have been assisting the regeneration of the area. We hope the new tenants of Henderson Road love their new homes!



Coffee mornings at Housing Plus

With life as we know it slowly returning to normal post-pandemic, coffee mornings have once again begun across South Tyneside Homes' Housing Plus schemes.

Fernyhough Hall in Hebburn recently enjoyed a coffee morning with cakes, bingo and raffle prizes arranged by their Housing Plus Officer Michelle.

Lakeside Hall in Hebburn have also joined in on the fun! Allyson Gill, Housing Plus Officer, said: "It was a fab morning! The tenants played bingo and really enjoyed getting together. Cllr Nancy Maxwell came along too."

More award nominations for South Tyneside Homes!

After the fantastic success of winning Landlord of the Year at the Northern Housing Awards in May 2021, South Tyneside Homes are celebrating another achievement! South Tyneside Council's housing company have been shortlisted for the Digital Landlord of the Year award at the UK Housing Awards 2021.

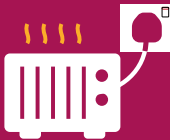
The winners will be announced on the evening of Thursday 25th November. We're sure you'll join us in wishing the South Tyneside Homes team luck!



# FIRE SAFETY IN YOUR HOME

Top tips for keeping you and your family safe.

## PLUGS



Turn off appliance  
plugs when not  
in use.

## DOORS



Do not leave a fire  
door open and never  
disconnect door closers.

## APPLIANCES



Do not leave appliances  
running when no one  
is home.

## SMOKING



Do not smoke in bed  
and always put out  
cigarettes fully.

## SMOKE ALARMS



Test your smoke alarm  
weekly and do not  
cover or remove.

## BBQ



If you have a balcony,  
do not have a  
BBQ on it.

## COOKING



Do not  
leave your cooking  
unattended.

## BELONGINGS



A tidy home with fewer  
belongings can reduce the  
risk of a fire spreading.

## CANDLES



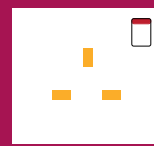
Do not leave candles  
unattended and always  
put out fully.

## MATCHES



Store matches and  
lighters in a safe place,  
away from children.

## ELECTRICAL



Do not overload electrical  
sockets and switch them  
off when not in use.

## FLAMMABLE



Do not store anything  
flammable in your home  
or in communal areas

## AWARENESS



Ensure everyone in your  
home is aware of what  
to do in case of fire.

## CHARGING



Do not charge items  
overnight, such as mobile  
phones or computers.

## SPRINKLER



Do not cover  
sprinkler heads if  
fitted in your home.

## WORKING WITH



IF YOU HAVE ANY FIRE SAFETY CONCERNS, PLEASE CONTACT US ON 0300 123 6633

Visit us at: [www.southtynesidehomes.org.uk](http://www.southtynesidehomes.org.uk)





# Changes to the Recycling Village

**A new booking system was introduced on Monday 20 September to help reduce congestion and to support neighbouring businesses impacted at peak times.**

**The odd/even date is no longer in place.**

Residents must now book a slot, via phone or website, to access the Recycling Village.

Four slots will be allocated to each household every month. Allowance is based on address and vehicle registration. Slots cannot be carried forward from previous months. Residents can cancel planned slots and re-book, although failure to cancel a slot which could have been allocated to another user, will mean that the household will lose one allocation.

### Book a slot

📞 0191 427 7000

🔗 [www.southtyneside.gov.uk/recyclingvillage](http://www.southtyneside.gov.uk/recyclingvillage)

**The Recycling Village is currently open Mon – Sun, 9am – 6pm**

## Permits

From Monday 20 September, residents who need a permit must apply for a new one.

One permit allows for 12 visits in a rolling year. You can apply for one vehicle per address. You cannot have active permits for the same vehicle registration against different names or addresses.

If you are hiring a vehicle you will not need to enter the vehicle registration. You must bring a copy of hire agreement on your scheduled visit.

If you get a new vehicle, you can update your vehicle registration on your permit. Follow the instructions on your permit confirmation email, or phone the contact centre. Don't forget! Those who need a permit will also need to book a slot to access the Recycling Village.

The 9.30am-11am will remain in place for vans needing a permit. If you are unsure if your vehicle needs a permit visit [www.southtyneside.gov.uk/waste](http://www.southtyneside.gov.uk/waste)



### Bookings & information

📞 0191 427 7000

🔗 [www.southtyneside.gov.uk/recyclingvillage](http://www.southtyneside.gov.uk/recyclingvillage)



# RECYCLE RIGHT THIS CHRISTMAS

Recycling



The top 5 things that cannot be recycled this Christmas.

## TOP OF THE LIST 1. GLITTER

Can glitter be recycled?  
Absolutely not!

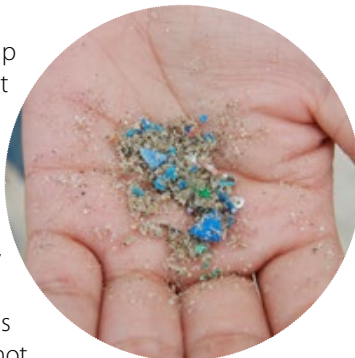


If there is one thing that residents can do to help our environment this Christmas, PLEASE do NOT place ANY item with glitter into your blue recycling bin. No cards, no decorations, no wrapping paper and no pictures.

## WHY?

Traditional glitter is made up of microplastics that cannot be recycled. Most glitter ends up in our oceans and back into our bodies!

The microbeads do not break down and eventually those microplastics will be consumed by some animals under the sea. This affects not only our aquatic ecosystem but also ourselves; fish that are caught for human consumption are increasingly beginning to contain plastic particles, which in turn are consumed by us. Even eco glitter that dissolves in water – PLEASE put in your grey household bin.



## 2. FOOD

No food of ANY kind can be recycled.  
Please dispose in your grey household bin.

## 3. WRAPPING PAPER



Wrapping paper is a tricky one! Yes, to brown paper without sticky tape **but** most wrapping paper cannot be recycled because it is often laminated with plastic, foil or other non-paper materials. Some wrapping paper is very thin and contains few good quality fibres so is not suitable for recycling. Either save and re-use or dispose of it in your grey household waste bin.

## 4. CHRISTMAS DECORATIONS

NONE. No tinsel, no holly wreaths, no plastic trees, no glass baubles, no Christmas lights! Christmas lights get tangled in the recycling bin and cause huge problems at the recycling plant. Don't forget you can donate to a charity shop if in good condition OR put in your grey household bin.



## 5. GREETING CARDS

Only plain cards. No glitter, foil or 3D imagery. Plain card and envelopes are great for recycling.

For a full list of what can and cannot be recycled visit [www.southtyneside.gov.uk/recycling](http://www.southtyneside.gov.uk/recycling)

**Remember. If in doubt. Keep it out!**

# Have you activated your account?



## One Access to Your Account

Did you know that there is an easy and simple way to access our Council revenues and benefit services online?

All you have to do is create an online account.

Registering for an account is free and easy and will allow you to view your details online for the following services:

- ✓ Council Tax
- ✓ Housing Benefit and Council Tax Support
- ✓ Landlord Services

When registering online don't forget to click on the registration confirmation that is sent to your email address to activate your account!

Once your account is set up online you can:

- ✓ set up a Direct Debit
- ✓ view your Council Tax account online
- ✓ Sign up to view your bills online
- ✓ apply for or cancel a single person discount
- ✓ view your Housing Benefit claim or Council Tax support claims online
- ✓ view your next and previous payments and
- ✓ Sign up to view your benefit notifications online.

As a landlord you can:

- ✓ view your tenant's benefit online
- ✓ view next and previous payments and
- ✓ Sign up to view your benefit notifications online

For more information and to apply online visit

[www.southtyneside.gov.uk/counciltax](http://www.southtyneside.gov.uk/counciltax)

[www.southtyneside.gov.uk/benefits](http://www.southtyneside.gov.uk/benefits)



## Council Tax and Housing Benefit

Visit [www.southtyneside.gov.uk/counciltax](http://www.southtyneside.gov.uk/counciltax) or [www.southtyneside.gov.uk/benefits](http://www.southtyneside.gov.uk/benefits) to find out about Council Tax and Housing Benefit discounts, how to pay and how to tell us if your details have changed.

Council Tax and Housing Benefit support information is available with information on how to apply, how much you will receive and how to tell us if your details have changed

Landlords can find out how housing benefit is calculated and paid.



**DON'T FORGET** that if you register online you **MUST** click on the confirmation link sent to your email address!





The new, more sustainable, traffic calming cushions in place in South Tyneside.

# Driving towards a sustainable future

**South Tyneside Council is further boosting its green credentials by exploring the use of more sustainable materials as part of its highways' maintenance programme.**

New prefabricated 'one-piece' speed cushions have been installed in South Shields where existing traffic calming measures needed replacement.

The surface-mounted units with a bolt-down design, are manufactured in the UK from recycled rubber and have been fitted as an alternative to the more carbon intensive Asphalt-type material.

The new product was recently used to replace the cushions in River Drive and Bents Park Road. It is also installed in Bamburgh Avenue.

South Tyneside Council declared a climate emergency in July 2019, pledging to take all necessary steps to become a carbon neutral authority by 2030. It also set a three-year target to cut carbon emissions by 4,285 tonnes by March 2023 and is already two thirds of the way to achieving this figure.

We are always looking at innovative new ways of operating, from delivering energy improvements and carbon reduction measures in our buildings to using more sustainable products where we can.

As the Council's highway is our largest asset, it is important we review the materials and treatments we use to build and maintain our roads and footpaths and to consider new products that come onto the market.

This new product is made from recycled materials and is a more sustainable alternative to the bitumen-based cushions. It is also more durable, which helps to reduce maintenance costs in the future.

We will be looking closely at how it performs on the different road surfaces to determine whether they can be suitably used elsewhere in the Borough.

The Council is also exploring the potential use of Warm Mix Asphalt in its highways maintenance programme. This material is manufactured at a lower temperature than the currently used asphalt mixes.

“  
**The use of new sustainable products not only contributes to the Council's climate change ambitions but supports the Council to deliver on one of its key priorities of investing in the natural and built environment.**  
 ”

# News from your



Lauren Amour

## TikTok star sings Covid vaccine's praises

**South Tyneside-based singing sensation and TikTok star Lauren Amour (@musicbyamour) is encouraging young people to get protected with a Covid-19 vaccine.**

Former Jarrow School pupil Lauren, 24, regularly performed at the Customs House as a youngster, and now writes songs for stars like Joel Corry and Now United.

Her single 'Reason to Stay' reached number 1 on the Amazing Radio Charts and she has more than 30,000 social media followers.

After getting her second jab at Cleadon Park, Lauren said: "It was so easy, just in and out. I really wanted to protect myself and my family, and to see my 92-year-old gran in the safest way possible."

Lauren's live shows went on hold for the pandemic, but she's hoping to restart soon:

"The vaccine means I can travel and continue my singing career. I feel safer about going back to normal and restarting gigs.

"We all need to do this together. One person can't save the world, it has to be all of us."

More than 83% of adults in South Tyneside have had at least one vaccine dose, with more than 210,000 jabs given so far.

If you haven't had the jab yet, it's simple – visit [www.getyourjab.uk](http://www.getyourjab.uk), call **119** between 7am and 11pm or see the national NHS website at [www.nhs.uk](http://www.nhs.uk).

## New NHS counselling and emotional wellbeing service

**A new online mental health and emotional wellbeing service is here to help.**

Qwell is open to anyone aged 24+ living in South Tyneside, alongside a range of mental health services.

Dr Jim Gordon, a local GP and Clinical Director at NHS South Tyneside Clinical Commissioning Group (CCG), said: "It's never been more important to take a moment and look after our mental health and wellbeing.

"Qwell is another option to make sure you can get support quickly when you need it. It could be a bit of extra help in a difficult moment, or a helping hand while waiting for therapy or other support."

Provided for the NHS by Kooth, the Qwell service is available at [www.qwell.io](http://www.qwell.io). Younger people aged between 10 and 25 can find support at [Kooth.com](http://Kooth.com).

Qwell is accredited by the British Association for Counselling and Psychotherapy. It offers free, anonymous access to resources, an online community and live messaging





with an online support team. Users can also book one-to-one online chat sessions with counsellors.

**It's part of a range of NHS support services:**

- You can get help by calling Lifecycle mental health service on 0191 283 2937 or visiting [www.southtynesidelife.cyclementalhealth.nhs.uk](http://www.southtynesidelife.cyclementalhealth.nhs.uk).
- Anyone aged 24+ can get online support at [www.qwell.io](http://www.qwell.io); if you're 10-25, it's [www.kooth.com](http://www.kooth.com).
- If you or another person have been harmed or are at immediate risk, you may require an emergency response – call **999**.
- Anyone who urgently needs specialist advice can contact the Initial Response Team on **0303 123 1145**, 24 hours a day.
- If you are feeling suicidal, phone the Samaritans on **116 123** or visit [www.stopsuicidenenc.org](http://www.stopsuicidenenc.org).

## Get your free flu vaccine

**Let's face it, it's been a tough year and the last thing anyone needs now is flu.**

You can protect yourself and others by getting your free flu vaccine which will reduce your risk of becoming seriously ill from the virus.

Flu can be very serious and can even kill - it spreads easily so you could be putting others at risk. Not only that but if you get flu and coronavirus at the same time, you're more likely to be more seriously ill.

The best protection - one vaccine in the arm or a nasal spray if you are under 16 - is easy to get, safe, and free for more people than ever before.

You can get a free vaccine if you:

- Are 50 and over
- Have certain health conditions
- Are pregnant
- Are in long-stay residential care
- Receive a carer's allowance, or are main carer for an older or disabled person who may be at risk if you get sick
- Are a frontline health or social care worker

The flu vaccine is also free to children and young people aged 2 – 15, and any child with a medical condition.

When you're invited for your flu vaccine, make sure you take up the offer.

To find out more, visit your GP surgery's website, pop to your local pharmacy or visit [www.nhs.uk/conditions/flu](http://www.nhs.uk/conditions/flu).

# #DOYOURBIT SOUTH TYNESIDE

It's been a tough year  
You don't need flu on top of everything else

**#getthefluvaccine**  
[www.nhs.uk/flu vaccine](http://www.nhs.uk/flu vaccine)





# Stay well this winter

Winter conditions can be bad for our health, especially for people aged 65 or older, and people with long-term conditions. The cold and damp weather, ice, snow and high winds can all aggravate existing health problems and make us more vulnerable to coronavirus and other respiratory illnesses.

If you have any of the main symptoms of coronavirus (COVID-19) it's still important that you get tested as soon as possible. Do not wait, you need to get the test done in the first 5 days of having symptoms. You can apply for a test online via [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus), or by calling 119.

The flu virus strikes in winter and it can be far more serious than you think. That's why the flu jab is free for many older people including the over-50s, pregnant women and people with long-term health conditions. Under-16s can receive a free nasal spray instead of a jab.

More people are likely to get the flu this winter as few people will have built up natural immunity to it during the COVID-19 pandemic. If you get flu and COVID-19 at the same time, research shows you're more likely to be seriously ill.

You can find more information at [www.nhs.uk/flu vaccine](http://www.nhs.uk/flu vaccine)

Winter can bring all sorts of other seasonal bugs and illnesses, including coughs, colds and upset stomachs. Although these are unpleasant, they usually clear up in less than a week, and there's no need to visit your GP. You can get quick, expert and confidential advice from your local pharmacist and [nhs.uk](http://nhs.uk) is an excellent website for health advice and information about where to get the right treatment.



## Top tips for staying well this winter:-

- Keep warm
- Keep active
- Mental health
- Check your medicine cabinet
- Handwashing
- Prescriptions
- Look out for other people

For more detailed advice visit [www.nhs.uk/live-well](http://www.nhs.uk/live-well)





# Managing our budget

Having already made over £175million of savings since 2010 and with continued uncertainty around government funding, South Tyneside Council is working hard to protect local services and continue to deal with the Covid-19 pandemic.

Despite almost 60 per cent reductions since 2010 in the money we receive from central government, we remain committed to our vision of South Tyneside being an outstanding place to live, invest and bring up families.

Around 60 per cent of our budget on day to day services is used to support older persons and adults with physical and learning disabilities as well as protecting children and supporting families. Pressures upon these services continue to rise with an increase in both numbers supported and the level of individual need. This makes it more challenging to fund all services. However, as we plan our finances for the future we will continue to consult with residents and elected members.

## You said, we did

Last year's public consultation asked residents which services or areas should be a priority for the Council. With your endorsement we:

- Continue with the regeneration of South Shields Town Centre including refurbishment work to the Riddicks building completed, new DWP building on programme to be completed before the end of 2021 and working with Tyne Coast College on proposals to relocate the South

Tyneside Campus, Marine School and student accommodation to South Shields town centre.

- Continue to work in partnership with Sunderland City Council to develop the next phase of the International Advanced Manufacturing Park.
- Progress with innovative energy schemes in Jarrow and Hebburn to extract low grade energy from underground and convert it into heating for Council buildings and local dwellings
- Work continues to progress the Holborn scheme despite the impacts of Covid-19. Procurement of a civil engineering works contractor will be completed this year.
- Continue our Borough-wide programme of improvements to highways, pavements and footpaths.

Your priorities are important to us and will continue to shape how we allocate the resources available through our financial plans.



This year we are asking for your views again.

To have your say on the priorities that matter to you, please complete the questionnaire in the centre of this newsletter and follow the instructions to stick, fold and post to our FREEPOST address or go online at [www.southtyneside.gov.uk/budget](http://www.southtyneside.gov.uk/budget)

Closing date  
Friday 26th November 2021

# Financial abuse, a hidden harm – Could you spot the signs?

A study into the abuse of older people in the UK found that financial abuse is the second most prevalent type of mistreatment.

Financial Abuse can be defined as:

- Having money or property stolen
- Being defrauded
- Being put under pressure in relation to money or other property, and
- Having money or property misused

It also includes Theft, Fraud, Internet Scamming and Coercion in relation to a person's financial affairs or arrangements, including in connection with wills, property, inheritance, or financial transactions, or the misuse or misappropriation of property, possessions or benefits.

Financial abuse can be devastating to the victim. Did you know:

- It often occurs within a domestic setting by individuals relatively well known to the person which include family members, friends, and caregivers
- Unlike physical abuse and neglect, it is more likely to occur with the knowledge and consent of the person
- It is more difficult to detect and establish than other forms of abuse
- There is a lack of knowledge around the many forms of financial abuse
- It often involves power, control, coercion and exploitation
- People who are socially isolated or have learning difficulties may be more vulnerable
- It is under reported because people are ashamed or embarrassed

Abuse is a crime and can be reported to the police.

Safeguarding is everyone's responsibility – To do nothing is the worst thing you can do!



## Contact

If you are worried about an Adult or Child and they are at risk of immediate harm you must ring the police on 999 (Emergency).


### If you are worried about an Adult contact:

Let's Talk Team:

 **0191 424 6000**  
(Mon – Thurs 8.30am – 5pm, Fri 8.30am – 4.30pm)  
**0191 456 2093** (outside office hours)

### If you are worried about a Child contact:

ISIT, Integrated Safeguarding and Intervention Team:

 **0191 424 5010**  
(Mon – Thurs 8.30am – 5pm, Fri 8.30am – 4.30pm)  
**0191 456 2093** (outside office hours)



**South Tyneside  
Safeguarding Children  
and Adults Partnership**



# Who can adopt? You can!

**Adopt North East is your local adoption agency, providing adoption services on behalf of your council.**

There are more children waiting today for their forever family than there are adopters in South Tyneside. Children of all ages, needs and backgrounds are waiting, including those who are brothers and sisters who want to live together.

If you are aged over 21, whether you are working or not, own or rent your home, are single, married or in a partnership, Adopt North East would love to hear from you. We welcome all applications regardless of gender identity, sex, disability, race, religion or sexual orientation.

Get in touch with us at any time to find out more about adoption, the ongoing support you would receive and how to join one of our informal virtual open evenings online

Upcoming events are on:

- Wednesday 10th November
- Wednesday 8th December



## Adopt North East

### contact

 (0191) 643 5000

 [adoptnortheast@northtyneside.gov.uk](mailto:adoptnortheast@northtyneside.gov.uk)

 [www.adoptnortheast.org.uk](http://www.adoptnortheast.org.uk)



Spread the word!

## FOSTER IN SOUTH TYNESIDE

**Give children a better future, gain qualifications and be rewarded.**

South Tyneside Council is committed to supporting our young people in need.

Discover more

[www.southtyneside.gov.uk/fostering](http://www.southtyneside.gov.uk/fostering)

 0191 423 8500  [fostering@southtyneside.gov.uk](mailto:fostering@southtyneside.gov.uk)  [www.facebook.com/groups/stcfostering](https://www.facebook.com/groups/stcfostering)



South Tyneside Council



Hub carer Richard Rattenbury with Cllr Adam Ellison, Lead Member for Children, Young People and Families



Cllr Ellison with foster team

# The Mockingbird Family Model

## A new way of providing foster care.

As a foster carer, you can join a supportive community with other foster families.

**It's like having a big, extended family to support you and the children you care for:**

- carers can support each other to overcome problems
- young people can have more adults in their lives who care about their safety and wellbeing
- young people can form positive relationships with other people in care

**By joining a Mockingbird group, you will get:**

- regular social events
- sleepovers and short breaks for children
- support and mentoring from other carers



Watch our short film to find out what our foster carers are saying about the Mockingbird programme: [www.youtube.com/watch?v=e0G54U0dvB8&t=3s](http://www.youtube.com/watch?v=e0G54U0dvB8&t=3s)



## How it works

One foster home acts as a 'hub home'.

Carers in the hub home will get training from Mockingbird trainers from The Fostering Network. The hub home offers support to 6 to 10 foster homes, known as 'satellite homes'.

The families are all supported by a liaison worker from the Fostering Service at South Tyneside Council.

**It can include:**

- children and young people living with foster parents (foster homes)
- children living with other family members or friends (kinship homes)
- homes with adopted children (adoptive homes)
- links to young adults living independently after leaving care (independent living)
- links to birth families and other people that are important to children's wellbeing

Families will usually live near to the hub home.

Each group will have a variety of families and children's age ranges, just like a typical extended family.

**The hub home also provides a neutral space for:**

- shared decision-making meetings
- social worker visits
- sibling and birth family visits

## How to join

Ask your fostering social worker about joining a Mockingbird group.

They can tell you more about how it works, and what it means for you and the children in your care.

- You must be committed to taking part in the hub community
- You must be an Approved Foster Carer who is committed to career development with South Tyneside

## Discover more

For more information on becoming a foster carer or joining the Mockingbird family visit:

Q | [www.southtyneside.gov.uk/fostering](http://www.southtyneside.gov.uk/fostering)



# Have Your Say!

## Adult Social Care Strategy

Residents of South Tyneside are encouraged to have their say on a draft five- year strategy for adult social care.

With a focus on people, place and partnerships, the Living Better Lives Strategy (2022-2026) aims to build upon the social movement seen at the very start of the pandemic by expanding links with the community, voluntary and faith sectors as well as the housing, education and business sectors.

The key aims of the strategy include supporting people to stay fit and well and connected to their communities, promoting early help and delaying and reducing need and ensuring there is a skilled and sustainable workforce.

People should be given the best opportunity possible to lead healthy and independent lives, but we will only achieve this by changing the way we work, focusing on outcomes; what people want to achieve, how they want to live and working with our

neighbourhoods and communities differently.

We want to bring together a diverse range of social enterprises and community groups, to help us tackle health and wellbeing issues via place-based partnership working; and see improved engagement, ensuring everyone's voice is heard, whilst co-producing and co-delivering services.

With people, families and communities very much at the heart of what we do, we are committed to supporting our residents with the right level of support when they need it. As part of our approach to prevent, reduce and delay, we want to build upon people's strengths and assets; to support their independence and enable them to live a better life; in the neighbourhoods and communities they call home.



People are encouraged to give their views on the strategy, with consultation running until Tuesday 30 November 2021

### We are listening

The survey is available online at [www.southtyneside.gov.uk/haveyoursay](http://www.southtyneside.gov.uk/haveyoursay) or email [livingbetterlives@southtyneside.gov.uk](mailto:livingbetterlives@southtyneside.gov.uk)

Paper copies are also available on request by calling **(0191) 424 6000** although people are encouraged to submit their views online if possible.

HAVE  
YOUR  
SAY

## Adult Social Care Strategy 2022-2026

Living Better Lives  
Our 5 year vision for Adult Social Care

✉ [livingbetterlives@southtyneside.gov.uk](mailto:livingbetterlives@southtyneside.gov.uk)

🔍 [www.southtyneside.gov.uk/haveyoursay](http://www.southtyneside.gov.uk/haveyoursay)



South Tyneside Council



living better lives

Spread the word!

THIS IS  
SOUTH  
TYNESIDE







# Don't suffer in silence this Christmas

Christmas and New Year is a time of joy and celebration for many people but can be an extremely difficult time of year for those living in fear of violence or abuse in their own homes.

Evidence suggests that domestic abuse increases over the festive season with experts pinpointing the rise to a mixture of financial and social stress. These issues, heightened by an increased level of alcohol consumption, can intensify domestic abuse and trigger violence.

Victims are encouraged to seek help and support not only during the festive season, but all year round. People are also urged to be vigilant and look out for signs of abuse in family, friends, colleagues and neighbours.

Abuse can take many forms and affects one in four women and one in six men in their lifetime. It also has more repeat victims than any other

crime and is the single most quoted reason for becoming homeless.

A non-judgmental way to approach a friend that you are worried about is to ask them if they are ok, ask them if they want to talk and let them know that you're there to help. Victims of domestic abuse often feel alone so it is important to break that sense of isolation and gain the victim's trust.

Don't forget to also think about your own safety. Find a private spot when talking to the victim and be wary of who may be listening to the conversation. Unreported domestic abuse is often due to the victim's fear of their abuser, so appreciate their privacy and ensure all information remains confidential.

If someone is using physical, sexual, emotional or financial behaviours to control the person they are in a relationship with, or an ex-partner, that's domestic abuse and it's against the law.

## Impact Family Services

Support and advice to females or males, over 16, who have been affected by domestic abuse  
**0191 456 7577** (Monday to Friday, 9am - 5pm)

## Places for People Women's Refuge

Advice and support as well as providing safe, temporary and emergency accommodation to women, with or without children, at risk of domestic abuse  
**0191 454 8257** (24 Hours)

**Safer** South Tyneside

# Support Officer helps veterans leaving the forces



## An ex-member of the Armed Forces is supporting veterans in South Tyneside to settle back into civvy life.

Lee Moore, who served ten years in the Royal Pioneer Corp, took on the role of Armed Forces Support Officer in the midst of the coronavirus pandemic last July. Since then, he has been using his experience to help his fellow ex-military personnel adjust to leaving active service.

Lee acts as a single point of contact for all armed forces related enquiries into South Tyneside Homes, providing guidance on a range of issues, from housing and health to employment and training.

South Tyneside's dedicated supported accommodation was established by South Tyneside Homes, in partnership with South Tyneside Council in 2018. The block, in Bedford Avenue, Laygate, consists of nine spacious one and two-bedroomed furnished flats, which



are made affordable for rent to ex-servicemen and women as they leave the forces.

Veterans are given housing priority status by South Tyneside Homes and are signed to a tenancy with a view to move into longer term accommodation within a year. During that time, they will be offered support, advice and assistance from Lee as their first point of contact.

Lee said: "When I left the forces, I found it tough. I was given SSAFA's contact number and they were fantastic.

"My case worker, who had served, was so understanding, and I'd like to think that being ex-services myself, I can relate to and understand the issues members of the armed forces community are facing just like my case worker did with me."

“  
**When I left the forces, I found it tough. I was given SSAFA's contact number and they were fantastic.**  
 Lee Moore  
 ”



Lee Moore





# Discover South Tyneside

There are lots of fantastic cultural venues and attractions across South Tyneside which hold exhibitions, activities and events to keep the whole family entertained.



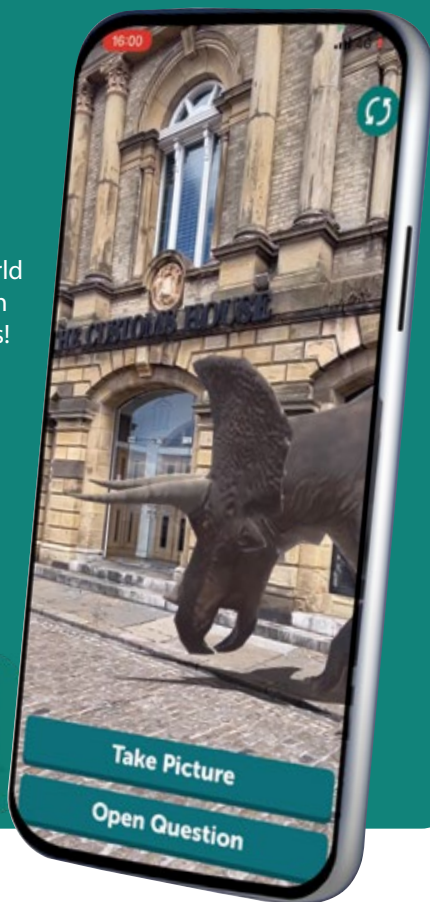
## LOVE EXPLORING™

### Have you tried our new Love Exploring App?

The app, which is free to download, allows you to follow guided trails around the area and discover more about our rich history, public art and places to visit. There is also a games section which takes you into the world of augmented reality – you may even meet some dinosaurs on your travels!

The app covers areas including Jarrow, South Shields and Whitburn, with more locations and games added on a regular basis.

For more information, go to [www.visitsouthtyneside.co.uk/loveexploring](http://www.visitsouthtyneside.co.uk/loveexploring)

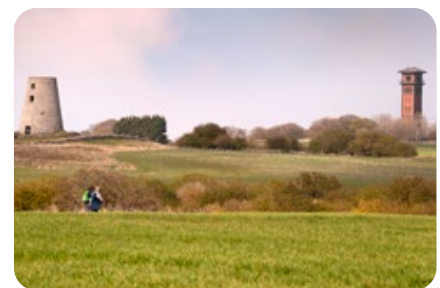


### Seafront Fireworks Displays

Join us for a fabulous night of free fireworks behind Ocean Beach Pleasure Park, Sea Road, South Shields seafront on **Sunday 7 November** (displays at 6.30pm and 8pm)

Organised by South Tyneside Council, in partnership with Ocean Beach Pleasure Park and sponsored by The New Sundial.

Details correct at time of going to print.  
As with all events please follow public health advice before attending.



### The Great Outdoors

Blow away the cobwebs this Autumn and get out into the great outdoors. Whether that's a trip to Hebburn Riverside Park, a stroll over Cleaton Hills or a cycle ride along the coastline, take in the fresh air and enjoy the lovely views!







## Investigating Detectives

Find out about some of the best-known on-screen detectives, study crime-busting techniques and examine the appeal of detective stories at this fantastic, free, new exhibition at The Word. Explore Sherlock Homes' Baker Street office, step into an Orient Express themed film space and hear Ann Cleeves talk about her famous detective Vera, plus lots more!

For more information, go to [www.theworduk.org](http://www.theworduk.org)



## The Customs House

The Customs House pantomime is back, and this year the team will be putting the Little Panto with the Big Heart twist on the classic tale of Rapunzel from **Wednesday 24 November – Saturday 8 January.**

Until then you can join Jason Cook on Friday 5 November as the host of his comedy club, which brings huge TV names, daft guests and incredible surprises to The Customs House.

For more information, go to [www.customshouse.co.uk](http://www.customshouse.co.uk)

[www.visitsouthtyneside.co.uk](http://www.visitsouthtyneside.co.uk)

## Souter Lighthouse

Get into the Halloween spirit on Saturday 30 & Sunday 31 October (11am – 3pm) by following a spooky outdoor trail and picking up a pack of creepy crafts for little ghouls.

It's your last chance to explore the lighthouse before it closes for the season on 1 November, although the lovely café remains open daily and there's still some great festive events to enjoy!



## Jarrow Hall

Spooky stories, pumpkin carving and family trails are just some of the activities on offer at this popular attraction this Autumn.

There's also a new exhibit on display from 21 October. Threads That Binds Us will feature an amazing collection of embroideries by talented local people that reflect their experience of recent life. Jarrow Hall is a great place just to wander around too. Explore the Anglo-Saxon inspired farm, before discovering the treasures in the museum.

Find out more at [www.jarrowhall.com](http://www.jarrowhall.com)



## South Shields Museum

**Tyne & Tide: John Peace 13 November 2021 – 7 May 2022**

This major exhibition of the art works of the late John Peace, a leading artist in the North East, brings together a significant selection of some of his finest work focusing on landscapes, including paintings of South Tyneside and Sunderland.

For more information, go to [www.southshieldsmuseum.org.uk](http://www.southshieldsmuseum.org.uk)



We're really lucky to have many pieces of public art waiting to be discovered here in South Tyneside, alongside a number of important cultural attractions. Which ones are your favourite?

Find out more at [www.visitsouthtyneside.co.uk/publicart](http://www.visitsouthtyneside.co.uk/publicart)

### Discover more

For more information on these events, and for more ideas on things to see and do, visit our website or call the Visitor Information Centre at The Word.

🔍 [www.visitsouthtyneside.co.uk](http://www.visitsouthtyneside.co.uk)

📌 @SouthTynesideEvents

📞 0191 424 7788

📌 @STynesideEvents

Please note: At the time of going to print (October 2021) all dates and events were correct but you are advised to check before you travel. Charges and pre-booking may apply for some events.

# CHRISTMAS 2021

Christmas is just around the corner...

Watch out for the programme of events and activities throughout South Tyneside this festive period.



# South Tyneside Libraries



## Become a library member for free

You can join the library in person at any South Tyneside Library or online at [www.southtyneside.gov.uk/libraries](http://www.southtyneside.gov.uk/libraries) – it only takes a few minutes and you can start using the library straight away. As well as being able to borrow a wide range of books from our libraries for free, you can also access hundreds of eBooks, e-Audiobooks and online magazines from your computer, eReader, smart phone or tablet - all free to download.

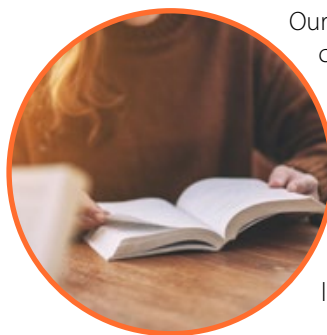
## South Tyneside Libraries app

Download the South Tyneside Libraries app to access a range of services, including borrowing, reserving or renewing a title, finding out information about opening hours and events taking place at your local library, plus lots more!



## Local Studies Collection

The Local Studies Collection at The Word, National Centre for the Written Word in South Shields, provides a good starting point to find out about the heritage of the local area. Maps, photographs, directories, local newspapers and news cuttings, family history sources, as well as books, pamphlets and expert staff provide the means to travel back in time.



## Home Readers

Home Readers is a friendly and free library service for individuals who are unable to visit the library in person. This service provides books to residential homes, sheltered housing and nursing homes, offering a wide selection of large print and ordinary books, as well as books on CD.

## Library Activities

Our library activities are a great chance to try something different, learn new skills and socialise. Dates, times and venues vary.

For more information visit [www.southtyneside.gov.uk/libraries](http://www.southtyneside.gov.uk/libraries) or contact your local library.

South Tyneside  
**Libraries & Information**

## Follow us on social media

Receive the latest information and updates on our Library Services.

 @southtynesidelibraries

 @SouthTyneLibs

Libraries can be contacted direct by phone: The Word: (0191) 427 1818  
Hebburn Central: (0191) 424 7831 Jarrow Focus: (0191) 489 7786 and Cleadon Park: (0191) 424 6194

# Welcoming the new Mayor and Mayoress

The new Mayor is Councillor Pat Hay and Mayoress Mrs Jean Copp. The new Mayor has pledged to champion local groups and lift residents' spirits during the Borough's post-Covid "road to recovery."

The Mayor has chosen two charities, The Customs House and Cancer Connections during her term of office. Before becoming a councillor, Cllr Hay worked in the voluntary and community sector for several decades and was also the managing director of a third-sector organisation in South Tyneside.

As a former chair of the council's Children and Adults Safeguarding Panel, she also had a key role in scrutinising and improving council services for both young and old.

The experiences gained during her career and civic life, which will influence her approach as the Borough's new Mayor.



“**We have so many voluntary and community organisations in South Tyneside that do an awful lot of work and I think being the Mayor, I would like to highlight what those people do.**”

“We're very excited but incredibly humbled to be representing this amazing borough and its residents. We have such fantastic community spirit and great civic pride and I'm so proud to come from South Shields.

We are particularly looking forward to meeting the people in our communities, including some of our wonderful frontline workers to thank them for everything they have done in supporting people throughout the coronavirus pandemic.”

At the annual meeting, Councillors agreed the new Mayor will serve in the role for two years, rather than a one-year term, due to the impact of Covid-19 restrictions on Mayoral activities.



The former Mayor, Councillor Norman Dick and Mayoress Jean Williamson despite the pandemic enjoyed a programme of key events and civic engagements. The former Mayor said

**“It has been a real honour to play such an important role in representing and serving the people of South Tyneside. We have both had such a wonderful time meeting people and seeing all the amazing work that goes on right across the Borough. It is a time we will treasure together.”**



# Award for youngster who lifted spirits during lockdown

Oliver Nicholson, who lives in Hebburn was named the winner of this year's Spring #LoveSouthTyneside Award which he received online at a virtual ceremony from then Mayor of South Tyneside, Councillor Norman Dick.



You can view the ceremony at <https://youtu.be/0zK6OJ45hSk>

When the country first went into lockdown Oliver noticed that his 81-year-old grandad became quite depressed as he could no longer go out and meet people. That prompted Oliver to think that other older people living in bungalows nearby would be feeling the same way, so he decided to use his pocket money to make little treats for them.

On key dates, such as Easter, VE Day, Remembrance Sunday and Christmas, Oliver posted little notes with small treats such as sweets or chocolates through the doors of his neighbours.

Cllr Dick said: "Oliver is an absolute credit to his community. His small acts of kindness really lifted the spirits of those who were among the hardest hit by the lockdown."

Oliver Nicholson receives his award from the former Mayor Cllr Norman Dick and Mayoress Mrs Jean Williamson.

"He absolutely deserves this award and I would like to thank him on behalf of everyone in the Borough for his thoughtfulness. Oliver embodies the spirit of the #LoveSouthTyneside Award scheme which is all about recognising the efforts of ordinary people who go the extra mile to make South Tyneside an outstanding place in which to live."

Nominations for a #LoveSouthTyneside award can be made at [www.lovesouthtyneside.co.uk](http://www.lovesouthtyneside.co.uk)

## Emily Ross is our new Community Engagement Officer

Emily has joined South Tyneside Council in a brand-new role within the Greenspace team.

The job was created to provide a direct point of contact for the Friends/volunteer groups who volunteer in parks, cemeteries and open green spaces across the Borough. "I feel this role is important to ensure our volunteers know how they can get involved, feel well supported and know that their contribution is valued by the Council," said Emily.

Emily can be contacted by any greenspace volunteers on **0191 424 7151**.

# Boldon and Cleadon Community Library

South Tyneside has many voluntary-run organisations and in this edition, we have put the spotlight on Boldon and Cleadon Community Library



The library is currently seeking volunteer librarians with opportunities from as little as a few hours a week. As well as the traditional librarian role, volunteers can be involved in planning events, delivering activities and promoting the library through social media.

This is an exciting opportunity to support and give back to your local community. The team encourage volunteers to exercise new and existing skills as much as they wish, including opportunities to get involved with sub committees.

If you want to join the team, download the application form from their website, [www.thelibrary.uk.com](http://www.thelibrary.uk.com) and pop it into the library at Boker Lane, East Boldon, NE36 0DJ, or email it to [info@thelibrary.uk.com](mailto:info@thelibrary.uk.com). We look forward to hearing from you.



Boldon and Cleadon Community Library

## Thinking about volunteering?

How can a Volunteer Passport help you?



This unique Passport provides a way for our volunteers to demonstrate their experience with volunteer organisations. It records details of training and experience, promotes good practice and avoids duplication of information.

Whether you are a budding or experienced volunteer, if you are interested in the Passport or volunteering opportunities, please contact Inspire on **0191 456 9551**

Come on! #LoveSouthTyneside.

## #LoveSouthTyneside

**Get involved**

If you want to find out how you can #lovesouthtyneside, get involved in volunteer opportunities or promote and improve your local area, visit [www.lovesouthtyneside.co.uk](http://www.lovesouthtyneside.co.uk) or follow us on:

 @LoveSTyneside  @LoveSTyneside





Deputy Leader,  
Cllr Joan Atkinson at Arbeia



# South Tyneside named as Arts Council England Priority Place

**South Tyneside is set to benefit from enhanced investment in culture after being named as a Priority Place by Arts Council England.**

Arts Council England (ACE) announced that the Borough will be one of 15 Priority Places across the north where they want to develop new opportunities for investment, as part of the publication of their three-year Delivery Plan for 2021.

As a Priority Place, South Tyneside will benefit from increased support and closer collaboration with the ACE. It comes as South Tyneside Council develops its new Cultural Strategy, which will set out how good quality cultural experiences will be crucial in delivering its vision for the future.

Councillor Joan Atkinson, Deputy Leader of South Tyneside Council with special responsibility for Culture and Leisure, said: "We are delighted to be selected as a Priority Place by Arts Council England.

"Culture plays a hugely significant role in making South Tyneside such a special place to live, work and visit. It also has a positive impact on the health and well-being of residents, not to mention its contribution to the economy, jobs and tourism.

"We have some first-class heritage attractions, such as Arbeia Roman Fort and Jarrow Hall, as well creative groups and arts organisations, including the Customs House, that celebrate our rich and diverse culture and heritage. We also have a vibrant annual events programme, which attracts thousands of people every year.

"As in other areas, our cultural sector has really suffered during the pandemic. Being a Priority Place unlocks much-needed investment and support and this will go a long way in helping the Borough to recover. It will also enable us to improve and showcase our cultural offer to wider

audiences, giving more people the opportunity to enjoy inspiring high-quality cultural experiences that make a positive difference to their lives."

The areas have been chosen through a set of criteria based on a review of current public investment and opportunities to engage with creative and cultural activity.

The publication of the Delivery Plan follows the Government's £1.96 billion Culture Recovery Fund, administered by the Arts Council and other bodies. It is the biggest one-off investment in culture from the government in history, providing a vital lifeline to save the country's cultural sector and help organisations in reopening.

Find out more about the Priority Places and delivery plan

🔍 [www.artscouncil.org.uk](http://www.artscouncil.org.uk)



Supported using public funding by  
**ARTS COUNCIL  
ENGLAND**





# Report a problem online

Did you know that a number of community issues for residents can be reported online?

We are here to listen and act. Report It is an easy, simple and quick way to let us know what's going on in South Tyneside.

Register online today and let's make a difference together.

## Environmental and community issues

Abandoned shopping trolleys, countryside enquiry, report a dangerous structure, dog fouling, fly posting, graffiti, overhanging tree or branch, play area or skate park issue and even a public toilet issue.



## Crime and disorder

Report antisocial behaviour, counterfeit goods, loan sharks and unlicensed money lenders and vandalism.

## Roads, pathways and street lighting

Abandoned vehicle, blocked or broken drain in the road, highway obstruction, street lighting problem, pothole, path/public right of way problem, pavement problem, traffic light fault, traffic problems and speed check issues.



## Business

Food safety concerns, report sales of age restricted products, trading standards or even a concern over a rogue trader.

## Bins and rubbish

Missed bin collections, fly-tipping, litter bin problem and litter in the street.



## Housing and planning

Moving out of South Tyneside, moving into or within South Tyneside, demolition notification, report an empty property, unauthorised development, land ownership enquiry or a cooling tower notification.

Not found what you are looking for head to the report it page and you can make a complaint, leave feedback, request a service or make a payment.



Report it now online: 



[www.southtyneside.gov.uk/reportit](http://www.southtyneside.gov.uk/reportit)

# Darker nights

The ASB, Crime and Policing Act 2014 defines ASB as: "Conduct that has caused, or is likely to cause, harassment, alarm or distress to any person, or conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises."

The term is used to describe actions that unreasonably interfere with or could interfere with a resident's normal use and enjoyment of their home, garden or neighbourhood.

Anti-social behaviour can include a wide range of activities such as; noise nuisance, drunkenness, dealing or taking drugs, graffiti, damage to property and the environment, fly-tipping and harassment. Nuisance can escalate if not dealt with, and this can erode people's sense of attachment to where they live.

The Council works closely with other services including Northumbria Police, Tyne and Wear Fire and Rescue Service as well as South Tyneside Homes. Our aim is to reduce crime and the fear of crime, sharing information and taking co-ordinated action against anti-social behaviour.

If the anti-social behaviour you are experiencing is of a criminal nature it needs to be reported to Northumbria Police directly. This can be done by calling their 101 number or by using their online reporting tool.



## Do you know where your wheelie bin is tonight?

**Don't let your wheelie bin become a victim of arson.**

Make sure your bin is out and collected on your collection day. Hundreds of wheelie bins are set on fire during October and November, it's a concern for Tyne and Wear Fire and we'd like residents to help us.

## Preventing fires

**Between October and November there is an increase in ASB fires.**

To help us avoid the lighting of fires, please report any fly-tipping or a large build up of rubbish.

## Riding illegal motorcycles in South Tyneside

**Riding on open land, parks, rights of way and footpaths is almost always illegal.**

If you are affected by motorcycle nuisance please help us to prevent it by reporting it to Northumbria Police by calling 101.

### Report it

 In case of emergency: **999**

 The Council can also help by reporting any concerns via the website: [www.southtyneside.gov.uk/reportit](http://www.southtyneside.gov.uk/reportit)

### Report it

 **0191 427 7000**

 [www.southtyneside.gov.uk/reportit](http://www.southtyneside.gov.uk/reportit)

# Public Spaces Protection Orders

South Tyneside Council have approved new powers to help address anti-social behaviour across the Borough.

The new set of Public Space Protection Orders (PSPOs) came in to force on 17 May 2021 to help address anti-social behaviour-related issues.

The orders have been made following an extensive consultation exercise carried out in January.

Sergeant, David Stobbs, of Northumbria Police, said: "We know that the anti-social behaviour of a minority can have a detrimental impact on our communities, particularly vulnerable residents who can feel frightened or intimidated in their own homes.

"That's why we will continue to use all tactics at our disposal – including targeted patrols and running dedicated operations with all our partners across South Tyneside – in order to tackle pockets of disorder and ultimately keep our communities safe."

The new Borough wide PSPOs will:

- Prohibit the use of motor propelled vehicles eg mini motos, trail bikes, scramblers and e scooters in public spaces;
- Stop the consumption of alcohol in public spaces when requested to do so by a Police officer, a Police Community Support Officers or an authorised officer of the Council;
- Prohibit the taking of psychoactive substances in public spaces;
- Prohibit any person acting in such a way which causes, or is likely to cause, nuisance to people living in the locality, in particular, erecting tents, shouting, playing loud music, dropping and leaving litter, setting fires, urinating and defecating in the Restricted Area;
- Prohibit fishing between 10pm and 6am in the Riverside Restricted Area.



PSPOs were introduced under the Anti-social Behaviour, Crime and Policing Act 2014 and give councils and police additional powers and greater flexibility to tackle anti-social behaviour in defined geographical areas.

Anyone who breaches a PSPO risks a £100 fixed penalty notice. Failure to pay may result in criminal proceedings with a maximum penalty of £1,000. They can be enforced by the Police, Police Community Support Officers and any authorised officer of the Council.

## YOU ARE IN A PUBLIC SPACES PROTECTION ORDER RESTRICTED AREA

If you wish to report such an incident, please ring Northumbria Police on 101.



CONSUMING ALCOHOL



PSYCHOACTIVE SUBSTANCES



MECHANICALLY PROPELLED VEHICLES



FISHING



CAUSING DISTURBANCE

**FIXED PENALTY £100**



The Public Spaces Protection Order can be found on [www.southtyneside.gov.uk/PSPO](http://www.southtyneside.gov.uk/PSPO)







**Fly-tipping is a crime, which carries serious penalties.**  
**On conviction, the fine is up to £50,000 or six- months imprisonment or both.**



# Fly-tipping in the Spotlight

**Fly-tipping is the unauthorised dumping of waste on land or in water. It can be anything from a bag of rubbish to lorry loads of waste.**

The types of land most commonly affected by fly-tipping include land near to public waste tips, roadsides and private land, particularly on the outskirts of urban areas, in back alleys and on derelict land.

## Why fly-tipping is a problem

The illegal disposal of waste:

- Causes a serious hazard
- Pollutes the environment
- spoils our neighbourhoods
- A waste of council tax
- Costs local authorities alone £44million each year to clean up
- Is seen as a major problem by over three quarters of landowners and affects 67% of farmers

## Please help us identify offenders!

You must always check any waste disposal companies are registered! You should always ask to see the original copy of their waste carrier's licence. By law, registered waste carriers are required to provide you with a waste transfer note; official paperwork that confirms receipt of your waste and where it is being taken to. The waste carrier can be fined up to £5,000 plus costs for failing to produce either when requested by the council.

Do not use a contractor that won't show you a waste carrier's licence or who won't provide you with a waste transfer note.



## Report fly-tipping

The Council has a duty to remove fly-tipping. We can investigate and can carry out a range of enforcement actions.

**There are several ways you can report fly-tipping in South Tyneside:**

- [www.southtyneside.gov.uk/reportit](http://www.southtyneside.gov.uk/reportit)
- Telephone: 0191 427 7000
- by text to 07786 200 802.

**All information will treat as confidential.**

The person taking your call will need to know as much information as possible. Don't put yourself at risk by opening waste or by taking images/video if you do not feel safe.



# MAKE SURE YOU'RE REGISTERED TO VOTE



Letters have been delivered to residents in South Tyneside to confirm who should be registered to vote at their address.



Over the past 3 weeks electoral registration staff have been calling at the homes of residents in South Tyneside who have not responded, where required, to the letters, emails, texts or telephone calls during July and August. Reminder canvass forms will be delivered to homes where no contact can be made after three attempts.



Residents are encouraged to respond to the reminder online, so we can check who is eligible to register to vote, even if there are no changes. The web address and security codes needed, and other ways to respond, are listed on the form.

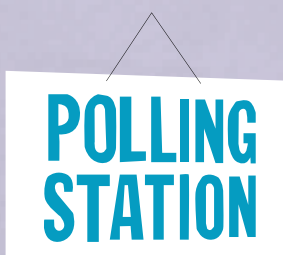


Responding to the letter, or canvass form, does not automatically register new people to vote. Any new residents, not already listed on the form or letter, also need to apply to register to vote, and must give their date of birth and national insurance number when they apply.



People can apply online at [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote) or contact the Electoral Registration Office – **0191 424 7230**

Find out more at [www.southtyneside.gov.uk/elections](http://www.southtyneside.gov.uk/elections)



South Tyneside Council

The  
Electoral  
Commission

YOUR VOTE MATTERS  
DON'T LOSE IT



COMING SOON

# Leisure customer changes

Leisure customers will be able to enjoy the following benefits soon when visiting our centres:

- New mobile app which will allow bookings and payments online, as well as being able to access the centres using an online barcode on the app
- Fast-track and payment kiosks in centres, allowing customers to check-in, book and pay for activities
- Electronic check-in for class programmes via a tablet located outside of studios
- Access control in all gyms and swimming pools

Q | [www.southtyneside.gov.uk/leisure](http://www.southtyneside.gov.uk/leisure)



## get active...

## Apply for a leisure membership today

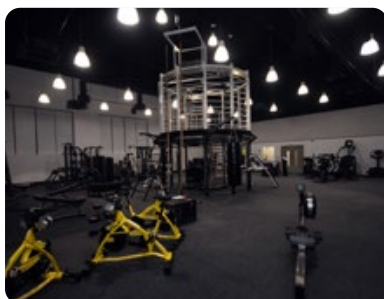


Join us and become a member of South Tyneside Council's Leisure Facilities to get fit and active this summer.

Our membership gives you unlimited access to six premier facilities including six pools, five gyms, two saunas, two steam rooms and over 200 classes per week.

Come and try our unique functional fitness rig, the first of its kind in the UK and experience cutting edge virtual fitness technology, including the latest disciplines from global fitness brand Les Mills.

Becoming a member couldn't be easier. You can pay by direct debit and join online today. With no joining fee and prices from £20.50 per month, there is no better time to get active and feel great. If you don't want to commit to a monthly payment, you can purchase a Get Active discount card and enjoy access to reduced rates on activities every time you visit.



Q | [www.southtyneside.gov.uk/leisure](http://www.southtyneside.gov.uk/leisure)

We have changed the format and paper stock of the South Tyneside newsletter to make sure we keep costs down and provide you with as much news and information as possible. If you live in South Tyneside and don't receive this newsletter to your home address by 30 October 2021, or if you would like to provide feedback or comments, please call **0191 427 7000** or email [marketing@southtyneside.gov.uk](mailto:marketing@southtyneside.gov.uk) to let us know. If you would like the newsletter in a different format we can arrange this for you. If you would like to receive newsletters from South Tyneside Council visit [www.southtyneside.gov.uk/email](http://www.southtyneside.gov.uk/email)